

Journal of Innovation & Knowledge



https://www.journals.elsevier.com/journal-of-innovation-and-knowledge

Establishing a two-way transaction pricing model of "platformindividual" co-creation data property rights

Check for updates

Junfeng Liao*, Rundong Li

Department of Electronic Business, South China University of Technology, Guangzhou 510006, China

ARTICLE INFO

Article History: Received 18 July 2022 Accepted 8 August 2023 Available online 18 August 2023

Keywords: Data assetization Co-creation data Data pricing Privacy concerns Utility function Value co-creation

JEL Classification: P14 P48 R32

ABSTRACT

In recent years, the data trading industry has thrived on data assetization. However, given the increasing privacy concerns of the main data providers—individual users—their willingness to disclose data is in decline. Meanwhile, enterprises may violate privacy laws by profiting from co-creation data without user permission, blocking a significant amount of co-creation data from full circulation. This study establishes the utility function of users under three choices—purchase, sale, and maintaining the status quo—that quantify the privacy calculus mechanism and introduce privacy-related variables, employing references and interviews with Tencent employees and users. Accordingly, examining the decision-making behavior of users helped establish a data property rights two-way transaction model comprising six scenarios and, hence, six corresponding platform decisions. Indeed, the model can solve the noted dilemma and realize a Pareto improvement of the utilities of the platform and users. This study contributes a new perspective, constructs a data property rights two-way transaction model, expands the pricing theory boundary, and provides a decision reference for data trading practice, allowing enterprises to establish new business models.

© 2023 The Authors. Published by Elsevier España, S.L.U. on behalf of Journal of Innovation & Knowledge. This is an open access article under the CC BY-NC-ND license (http://creativecommons.org/licenses/by-nc-nd/4.0/)

Introduction

The advent of the Internet, big data, cloud computing, and artificial intelligence have popularized various intelligent terminals. People use different platforms that record significant amounts of structured and unstructured data generated during the use process (Mačiulienė & Skaržauskienė, 2020). The amount of personal user information collected by large Internet and social network platforms has reached unprecedented levels (Mai, 2016). Data released by Tencent Holdings Limited (2021) on March 24, 2021, show that WeChat has more than 1.2 billion active monthly accounts, and more than 120 million users post content in the form of WeChat Moments daily. Approximately 360 million users open WeChat official accounts daily for browsing, and 400 million open the applet (Tencent Holdings Limited, 2021). Such user behaviors produce a large amount of data that are collected, processed, and stored on the platform. This study terms the data co-created via platform-individual interactions as "platform-individual" co-creation data. The data platforms collect include personal details that can directly identify users (e.g., name, biometric information, ID number, and mobile phone number) (Xiong

E-mail address: ljf@scut.edu.cn (J. Liao).

et al., 2022). The generation of such data does not depend on the platform; thus, they are not considered co-creation data.

However, recent years have seen frequent instances of platforms infringing on users' personal information. On July 24, 2019, the Federal Trade Commission (FTC) imposed a \$5 billion penalty and sweeping new privacy restrictions on Facebook because it charged that the company violated a 2012 FTC order by deceiving users about their ability to control the privacy of their personal information.¹ In July 2021, European privacy regulators fined Amazon 746 million euros (\$887 million) for breaching the EU's General Data Protection Regulation.² The level of user privacy concerns has since heightened. In the absence of incentives, most individuals do not take the initiative to allow platforms to commercialize their data. Thus, platforms, as direct storage facilities for "platform-individual" co-creation data, cannot use them freely.

In this context, co-creation data transactions can improve the situation of both parties and solve existing challenges. However, unclear data ownership issues hinder data transactions (Yu & Zhao, 2019). The clarification of data property rights is also the premise of

https://doi.org/10.1016/j.jik.2023.100427

^{*} Corresponding author.

¹ https://www.ftc.gov/news-events/press-releases/2019/07/ftc-imposes-5-billion-penalty-sweeping-new-privacy-restrictions.

² https://www.cnbc.com/2021/07/30/amazon-hit-with-fine-by-eu-privacy-watch-dog-.html.

²⁴⁴⁴⁻⁵⁶⁹X/© 2023 The Authors. Published by Elsevier España, S.L.U. on behalf of Journal of Innovation & Knowledge. This is an open access article under the CC BY-NC-ND license (http://creativecommons.org/licenses/by-nc-nd/4.0/)

data accounting and trading (Liang & Yuan, 2021). Arguably, platforms and individuals share co-creation data property rights, which lays the foundation for co-creation data trading. Currently, many pricing mechanisms for data transactions exist. Liang et al. (2018) categorize pricing models into economic- and game-theory-based pricing models. These pricing models are suitable for different situations, but few consider the willingness of individual data providers to disclose data or privacy-related factors. Moreover, previous studies seldom address "platform-individual" co-creation data transactions.

Thus, this study constructs user utility functions under different decisions based on the privacy calculus mechanism and value co-creation effect to establish a two-way transaction model of "platform-individual" co-creation data property rights. Hence, it answers the following research questions: How can a pricing model be built based on the user utility function? What choices do users make under different pricing scenarios? How does the platform make pricing decisions based on the model to maximize revenue? This study establishes users' utility functions under three different decisions to construct a two-way transaction pricing model via co-creation data property rights. Further, it proposes the platform's pricing decisions under six scenarios to ascertain six corresponding platform decisions.

This study contributes to the literature as follows. From a theoretical perspective, this study has a three-fold contribution. First, the privacy calculus mechanism of users is quantified using three utility functions containing privacy-related factors to describe users' mental process of measuring utility. Second, this study provides a new research perspective for data pricing from the perspective of the utility of personal data providers, introducing privacy-related factors to study individual decision-making behavior. Third, it constructs a two-way transaction model of co-creation data property rights. Evidently, existing studies focus only on one-way transactions. In the process of co-creating data with the platform, users are value creators and users. Therefore, this study establishes a two-way transaction model. Users can sell a portion of the value created by themselves as value creators or buy a portion created by the platform as consumers. The two-way transaction model is a theoretical innovation that furnishes new data transaction possibilities.

The rest of this paper is organized as follows. Section 2 reviews the literature on data association, data pricing, privacy concerns, and value co-creation. Section 3 presents the model variables and assumptions from the literature reviews and interview results. Section 4 constructs the two-way transaction model of co-creation data property rights. Section 5 conducts a numerical simulation of the model by referring to specific data in the interview to observe a specific model situation and improve the pricing strategy. Section 6 concludes the study with a summary of the findings, implications, limitations, and scope for future research.

Literature review

Data transactions hinge on data assetization. While prior studies propose many data pricing models, few focus on pricing co-creation data. Few also associate the privacy concern mechanism with the value co-creation effect to create a two-way transaction model of cocreation data property rights. This study reviews data assetization, data pricing, privacy concerns, and value co-creation studies.

Data assetization

Data can comprise assets that are valuable and tradable (Xiong et al., 2022). Accordingly, data is considered "the new oil" of the digital age (Sadowski, 2019). Today, the data-rich environment has induced new opportunities and challenges (Orlandi, 2016). Thus, firms are increasingly developing data-driven strategies (Saura, 2021). The information technological advances have improved data analysis capabilities, which supports innovation.

Many countries realize that big data describe a new type of strategic resource and a crucial strategic asset (Yu & Zhao, 2019). Hence, some governments have begun to promote data asset trading as a legitimate business activity (Xiong et al., 2022). However, from a company perspective, data assets remain poorly utilized and must be governed systematically (Adamides & Karacapilidis, 2020; Hannila et al., 2022). Indeed, Zhang et al. (2022) and Abraham et al. (2019) consider data governance as the disciplined and legitimate management of data into a strategic enterprise asset. Zhang et al. (2022) define the process of governing the data-by-data standards to obtain clean and practical data as data assetization. The study focuses on co-creation data; that is, data generated by individuals and collected, cleaned, and stored by the platform. From the noted studies, co-creation data are valuable and tradable assets with property rights shared by platforms and individual users.

Data pricing

Currently, many data markets have emerged, accompanied by a wide range of pricing mechanisms for data transactions (Driessen et al., 2022). The influencing factors of the data transaction price also vary (Liang & Yuan, 2021). As per Liang et al. (2018) and Badewitz et al. (2022), pricing models can be categorized into several approaches, including cost-, perception-, game-theory-, programming-, and query-based pricing models. Although these models have different applicable conditions, barely any of them consider two-way data property rights transactions, and few consider the impact of the data provider's privacy attitude on pricing. Existing pricing cannot address the research questions. However, the pricing model based on perception provides a vital research reference. Harmon et al. (2009) propose that the data performance perceived by data consumers is among the main factors affecting data pricing, and the key indicator to measure data performance is utility. Accordingly, this study can start from the perspective of data providers and establish a co-creation data transaction model based on utility functions.

Privacy concerns

In recent years, companies have increasingly developed datadriven innovation strategies (Saura, 2021). However, the large-scale analysis of user-generated data has induced user privacy concerns (Saura et al., 2021; Ying et al., 2023), making users more sensitive to user-generated data collection by platforms. Privacy concerns in this research context refer to Internet privacy concerns; that is, users' concerns about a website's collection and use of their personal information, reflecting their perception of the disparity between users' expectations of privacy protection and service providers' privacyrelated actions (Hong & Thong, 2013).

Privacy concerns affect users in different ways. From the perspective of psychology and cognition, users with high-level privacy concerns have a greater perceived privacy disclosure risk (Malhotra et al., 2004) and show distrust toward enterprises requiring privacy disclosure (Miltgen et al., 2016). From the behavioral response perspective, an increase in privacy concerns induces a decrease in users' behavior of disclosing personal information (Bansal et al., 2016). Previous studies show that consumers want to pay to protect their data from being used by platforms given privacy concerns (Kummer & Schulte, 2019; Savage & Waldman, 2015). Meanwhile, some studies highlight the phenomenon of the privacy paradox, noting the discrepancies between users' privacy concerns and behaviors (Acquisti & Grossklags, 2005; Li et al., 2023; Debatin et al., 2009; Smith et al., 2011). Prior studies argue that before making privacy disclosure decisions, users consciously weigh the expected losses and potential benefits; that is, privacy calculus (Culnan & Armstrong, 1999; Li et al., 2023; Debatin et al., 2009; Dienlin & Metzger, 2016; Krasnova et al., 2010; Krasnova & Veltri, 2010). Through a systematic literature

review of the privacy paradox, Barth and De Jong (2017) determine that the result of the risk-benefit evaluation generally drives users' privacy disclosure willingness. This study ignores the deviation in the estimation of gains and losses by individual cognitive bias (Lee et al., 2013) and assumes users are "rational people" who take action after risk-benefit evaluation (Karwatzki et al., 2017).

Value co-creation

The individual-platform data co-creation produces a value co-creation effect, where consumers participate and cooperate with firms to create value (Humphreys & Grayson, 2008; Prahalad & Ramaswamy, 2004), potentially blurring the line between consumers and producers. Humphreys and Grayson (2008) argue that when individuals produce exchange value for companies in value co-creation, their roles fundamentally change. The blurring effect provides a theoretical basis for constructing a two-way transaction pricing model of data property rights. Norton et al. (2012) find that consumers overestimate the value of products in which they have invested; that is, the value of co-creation goods. Moreover, value co-creation effects can occur in goods and service purchases (Alves et al., 2016; Ajmal et al., 2023; Auh et al., 2007; Etgar, 2008; Evangelista et al., 2022). Existing studies show the widespread value co-creation effects in customer engagement processes. From the theoretical modeling view, Wang and Fan (2020) and Basu and Bhaskaran (2018) construct utility functions to analyze the value co-creation effect. Studies on value co-creation rarely probe co-creation data transactions. Therefore, utility functions should be constructed by associating the privacy calculus mechanism and value co-creation effect per existing parameters.

Research method

Research framework

Fig. 1. Research framework presents the research framework to articulate the research design and process. This study employs employee and user interviews in four distinct steps. The introductory section overviews the relevant background information. The second part discusses privacy attitudes; it explores participants' attitudes and concerns regarding data privacy through interviews. The third part aims to understand participants' co-creation data comprehension and their evaluation of its value. The fourth part constructs the hypothesized scenario of two-way transactions in co-creation data and examines participants' attitudes within this context.

Building on the insights from the interviews, the study conducted a literature review on data assetization, data pricing, privacy concerns, and value co-creation. Subsequently, it developed a research model based on the interviews and existing literature. In the final stage of the research, the study performed numerical simulations using data collected from interviews. Observing the simulation results revealed a deeper understanding of "platform-individual" cocreation data transactions, providing valuable insights for relevant decision-making and practices.

Interviews

Further, to understand co-creation data and construct the transaction model, this study takes the WeChat platform as the research object and interviews four Tencent employees (managers from different departments) and 38 users. Employee interviews investigated employee attitudes toward co-creation data and the current data application situation of the enterprise. User interviews examined users' privacy concerns and their attitudes toward co-creation data transactions. The interviews provide a realistic foundation for the two-way transaction model of co-creation data.

Following the expert interviews by Gimpel et al. (2018), this study interviewed four Tencent managers from different departments, each lasting approximately 60 min. This study adopted a semi-structured approach to interviewing employees and developed follow-up questions per respondents' answers. The interview comprised four parts. The first part introduced the research background to reveal the data problem. The second part asked respondents' about their understanding and perception of data privacy. The third step examined respondents' views on co-creation data, as they evaluated the value of their co-creation data from the enterprise perspective. Finally, assuming a two-way trading situation, respondents evaluated the potential benefits of data trading.

Analyzing the employee interviews induced the following inspirations. First, all employees agreed that the value of user accounts is a joint platform-individual creation. However, employees had diverse views on the proportion of the value created by the platform relative to the total co-creation data value, with their assessments ranging from 27% to 60%. When asked about the current data application situation, all employees agreed that WeChat uses only part of the co-creation data to make profits. The platform has the incentive to obtain complete co-creation data. However, employees had different views on the proportion of data used and the evaluation of profit margins. Co-creation data have the following features: The platform and individuals share the property rights of co-creation data; co-creation data have economic value and can guide individuals or enterprises in making decisions; and data integrity is an essential index with which to evaluate data quality and value (Liang & Yuan, 2021).

The user interview also comprises four parts. However, because employees and users have different perspectives and understandings of data practices, there are some differences between user and employee interviews regarding specific questions. Following the interview sample size of related studies (Liyanaarachchi, 2021; Parks et al., 2017), we interviewed 38 users, including 14 under 24 years old, 16 between 25 and 34 years old, five between 35 and 44 years old, and three over 45 years old. The first step of the interview briefly introduced the research background and data types used by the WeChat platform (including contacts, location, and search history). Users were then briefed on the concept of co-creating data to facilitate follow-up questions.

The second step of the interview askedrespondents' privacyrelated situations when using various platforms. This part refers mainly to the studies of Hong and Thong (2013) and Gimpel et al.



Fig. 1. Research framework.

(2018), where most users experienced data privacy violations when using Internet platforms. Their degree of discomfort is generally intensive. Examples cited by respondents include the following. (1) The platform pushes "content you may be interested in" per users' browsing data, making people feel that platforms monitor their browsing behavior. (2) Some platforms frequently ask users for certain permissions, such as their geographical location, which is unsafe to expose. (3) After searching for a particular product on e-commerce platforms, relevant advertisements appear on other non-shopping platforms, such as Douban and Zhihu, making people uncomfortable. (4) Platforms such as Weibo obtain geographic location information and push advertisements for nearby businesses. (5) Some platforms monitor user conversations through microphones, infringe upon their chat information privacy, and push related advertisements. (6) Some platforms receive user identity information and recommend advertisements for postgraduate entrance examination courses and certificate training.

Regarding the summary of data privacy concerns and measures in Gimpel et al. (2018), user responses involve various privacy concerns generated in the process of using platforms, such as data collection, internal secondary usage, and external secondary usage. In such cases, users' discomfort is the perceived privacy risk (Hajli & Lin, 2016; Maseeh et al., 2021; Wiese et al., 2020), a fear that the platform infringes upon the value of the data they create. Thus, the third step of the interview ascertained the specific situation of using the WeChat platform. Users were given some reference information to evaluate the value of the co-creation data they generate every year and estimate how much they created themselves. Apparently, most users overestimated the value of the co-creation data of their accounts, thinking that the value they create accounts for more than 50% of all value created.

Finally, the interviews assume a data property rights two-way transaction scenario: first, users buy co-creation data from the platform. Assuming the WeChat platform launches a private membership service, then members' data are protected, not used for profit, and not shared with other platforms, except for data related to special needs such as public security. Further, members can independently manage all co-creation data, for which users must pay some fees. Second, the platform purchases from users. Currently, WeChat cannot use all co-creation data to make profits. Thus, assumedly, WeChat hopes to use all co-creation data to make profits and is willing to provide users with some form of compensation. Given the two-way trading scenario, the interviews examined users' attitudes and expected decisions under different degrees of compensation and pricing. Consistent with the literature on privacy calculus (Culnan & Armstrong, 1999; Debatin et al., 2009; Dienlin & Metzger, 2016; Krasnova et al., 2010; Krasnova & Veltri, 2010), the interviews show that users make privacy-related decisions based on cost-benefit tradeoffs. Given users' different privacy risk assessment levels, they make three decisions based on their estimate of utilities: buy, sell, or maintain the status quo. Some users willingly pay fees to make purchases, after which they obtain a sense of security that their data are protected. The intensity of this sense of security varies among people. The stronger the current feeling of discomfort, the stronger the sense of security post-purchase. Users who sell bear feelings of discomfort and offer data for compensation, while those who choose to maintain the status quo do not provide data or ask for compensation.

Variables and assumptions

Table 1 describes all the notations used in this study.

V represents the total value of the co-creation data. The user interviews show that people have similar habits in using the WeChat platform, and the data generated are similar in volume. The employee interviews show that the dimensions of data collected by the platform from each user are similar, and the value contributed by each

Fable 1		
Notations	and	dag

Notations and descriptions.	
-----------------------------	--

Notations	Descriptions
V	Total value of the co-creation data created by each account
Ν	Total number of users
φ	Ratio of the data value created by the user to the total co-creation
	data value of the account
θ	Coefficient of overvaluation
r	Coefficient of perceived risk
$\varphi(1+\theta)r$	Perceived discomfort/security (a negative value indicates discom-
	fort and a positive value indicates security)
U_1	Utility of a user after making a purchase decision
U_2	Utility of a user after making a sales decision
U_3	Utility of a user maintaining the status quo
p_1	Ratio of the cost to the total value when users purchase from the
n-	Ratio of the compensation to the total value when the platform
<i>P</i> 2	purchases from users
Μ	Ratio of the revenue obtained by the platform from each user's
	account to the total value when the platform cannot fully use
	the co-creation data for profit at present

user is similar. Therefore, the total value of the co-creation data for most users' accounts is relatively similar. Regardless of extreme values, this study assumes that $v_i \rightarrow \overline{v}$. Further, to simplify the model, we normalize v_i by dividing it by \overline{v} .³ As $v_i \rightarrow \overline{v}$, $V = v_i/\overline{v} \rightarrow 1$. Therefore, without loss of generality, V is set to 1.

N represents the total number of users. For a platform in the mature stage, the number of users typically exhibits a stable trend and does not undergo significant fluctuations in the short term. For example, data released by Tencent Holdings Limited (2022) indicate that the combined monthly active users of Weixin and WeChat exhibited a quarter-over-quarter increase of 0.4% in Q4 2021, suggesting a relatively stable user base. As this study does not focus on how the number of users affects the model, *N* is set to 1; thus, the users are treated as a whole, and the total number of users does not change. Instead of focusing on the number of users, this study focuses on the percentage of users making different decisions.

The study then assumes that each user contributes a ratio, φ , to the co-creation data of their account. As the value created by customers accounts for less than 100%, φ ranges from (0, 1). As this study sets *V* to 1, φ also represents the value created by users. Accordingly, the value created by the platform is $(1 - \varphi)$. From value co-creation theory and interview results, most users tend to overestimate the value of the data with which they participate in co-creation. Therefore, this study defines θ to represent the coefficient of overestimation. Regarding users' perception, the value created is $\varphi(1 + \theta)$, and that created by the platform is $(1 - \varphi)(1 + \theta)$.

The interviews show that most users have experienced data privacy violations when using Internet platforms. This discomfort stems from a worry that the data value they create with co-creation data will be infringed upon. This study assumes the discomfort to be $-\varphi(1 + \theta)r$. $\varphi(1 + \theta)$ represents the perceived value of the data created by users, and *r* represents the perceived risk coefficient. The intensity of each user's discomfort indicates the degree of their perceived privacy risks. The maximum loss users may suffer corresponds to that of the perceived value they created themselves, represented by $-\varphi(1 + \theta)$. Hence, this study assumes *r* follows an even distribution in the interval [0, 1]. The interviews show that, under transaction scenarios, users gain a sense of security after purchasing data, and the degree of this sense of security closely relates to the amount of discomfort they feel. Further, to simplify the model, we assume the sense of security generated after purchasing data is $\varphi(1 + \theta)r$.

³ Note: $V = v_i \overline{v}$, and $\overline{v} = \frac{1}{n} \sum_{i=1}^n v_i$. *V* denotes the data after normalization treatment. v_i denotes the raw data (i = 1, 2, 3, ... n).

In the two-way transaction scenario, user decisions range between three choices, assuming their utility under the purchase decision is U_1 , their utility under the sales decision is U_2 , and their utility under the status quo decision is U_3 . p_1 represents the proportion of the cost paid by the user to the total value. p_2 represents the ratio of the platform purchase price (compensation given to the user) to the total value. This study assumes p_1 and p_2 are continuous variables that are greater than or equal to 0. As the marginal cost of data collection is relatively low, it is assumed to be 0. Finally, this study assumes that when the platform cannot make profits from all co-creation data, the ratio of revenue obtained from each user's account to the total value is M, ranging from (0 1). As this study sets V to 1, p_1 , p_2 , and M, can represent p_1V , p_2V , and MV, respectively.

Model construction

Construction of utility functions

In two-way transactions of co-creation data, a single user may make decisions from three choices: purchase, sell, or maintain the status quo. Fig. 2. Trading model shows the schematic diagram of the trading model.

Under the purchase decision, the user pays p_1 and obtains the value $(1 - \varphi)V$ created by the platform, which the user perceives as $(1 - \varphi)(1 + \theta)$. The interviews show that users gain a sense of security after purchasing data, perceived as $\varphi(1 + \theta)r$. The utility function U_1 is shown in (4–1). Under the selling decision, users obtain compensation p_2 and lose the value of the data they created, perceived as $\varphi(1 + \theta)$. Moreover, users still suffer discomfort. The utility function U_2 is shown in (4–2). Users continue to suffer discomfort when they decide to maintain the status quo. The utility function U_3 is shown in (4–3).

$$U_1 = (1-\varphi)(1+\theta) + \varphi(1+\theta)r - p_1, \qquad (4-1)$$

 $U_2 = p_2 - \varphi(1+\theta) - \varphi(1+\theta)r, \qquad (4-2)$

$$U_3 = -\varphi(1+\theta)r. \tag{4-3}$$

Boundary conditions for users' choices

When $U_1 > U_3$ and $U_1 > U_2$, the utility of making a purchase is the largest, and the user makes a purchase. Substituting the functions into the calculation, we can obtain the following:

$$\begin{cases} r > \frac{p_1 + \varphi + \theta \varphi - \theta - 1}{2\varphi(1 + \theta)} \\ r > \frac{p_1 + p_2 - \theta - 1}{2\varphi(1 + \theta)}. \end{cases}$$
(4-4)

This study defines $A = \frac{p_1+\varphi+\theta\varphi-\theta-1}{2\varphi(1+\theta)}$ and $B = \frac{p_1+p_2-\theta-1}{2\varphi(1+\theta)}$. The value range (4–4) indicates that if users' perceived risk coefficient is greater than *A* and *B*, then they will choose U_1 to make the purchase



decision. When $U_2 > U_1$ and $U_2 > U_3$, the user makes a sales decision. The functions are then substituted into the calculation as follows:

$$\begin{cases} r < \frac{p_1 + p_2 - \theta - 1}{2\varphi(1 + \theta)} \\ p_2 > \varphi + \theta\varphi \end{cases}.$$

$$(4-5)$$

When $U_3 > U_1$ and $U_3 > U_2$, users choose to maintain the status quo. The functions are then substituted into the calculation as follows:

$$\begin{cases} r < \frac{p_1 + \varphi + \theta \varphi - \theta - 1}{2\varphi(1 + \theta)} \\ p_2 < \varphi + \theta \varphi \end{cases}.$$
(4-6)

Considering critical cases, for users with r = B, the two decisions, U_1 and U_2 , have the same utility. In fact, in the hypothetical situation of this work, the decisions of users whose r equals a specific value will not significantly impact platform revenue. Without loss of generality, this study assumes that when $U_2 > U_3$, users with r = B, which means $U_1 = U_2$, choose U_2 . When $U_2 \le U_3$, users with r = B, which means $U_1 = U_2$ choose U_3 . Similarly, for users with r = A, the two decisions, U_1 and U_3 , have the same utility. This study assumes that when $U_2 > U_3$ users with r = A, which means $U_1 = U_3$, choose U_2 . When $U_2 \le U_3$ users with r = A, which means $U_1 = U_3$, choose U_3 . When $U_2 \le U_3$ users with r = A, which means $U_1 = U_3$, choose U_3 . When $U_2 \le U_3$ users with r = A, which means $U_1 = U_3$, choose U_3 . When $P_2 = \varphi + \theta \varphi$, $U_2 = U_3$ and A = B. The two decisions, U_2 and U_3 , have the same utility. Without loss of generality, this study assumes that when $p_2 = \varphi + \theta \varphi$, users will not consider U_3 but will choose between U_1 and U_2 . Specifically, when $p_2 = \varphi + \theta \varphi$, users with r > B will choose U_1 , while those with $r \le B$ will choose U_2 .

User decisions and platform revenue analysis

The discussions are classified per the values of *A* and *B*. When A < B, $p_2 > \varphi + \theta \varphi$ and $U_2 > U_3$. From the analysis, in this situation, users with r > B will choose U_1 , while those with $r \le B$ will choose U_2 . When A = B, $p_2 = \varphi + \theta \varphi$ and $U_2 = U_3$. As analyzed, users with r > B will choose U_1 , while those with $r \le B$ will choose U_2 . As users' decisions when A = B and A < B are consistent; this study combines the two cases (see Fig. 3).

Further classification discussions are organized according to the value of *B*.

When $A \le B$ and B > 1

When $A \le B$ and B > 1, all users choose U_2 (see Fig. 4). Users sell their data, and the platform compensates them with p_2 .

After the transaction, the platform obtains users' complete data, and the platform's cost is p_2 . The platform's revenue function is as follows:

$$\pi = 1 - p_2. \tag{4-7}$$

As $A \le B$ and B > 1, the following constraints can be obtained:

$$\begin{cases} p_1 + p_2 > 2\varphi + 2\theta\varphi + 1 + \theta \\ p_2 \ge \varphi + \theta\varphi \end{cases}.$$

$$(4-8)$$



Fig. 3. Variation in *r* effects on user behavior when $A \le B$.



Fig. 4. Variation in *r* effects on user behavior when $A \le B$ and B > 1.



Fig. 5. Variation in *r* effects on user behavior when $A \le B$ and B < 0.

Using the graphical method to solve the above linear programming problem, when $p_2 = \varphi + \theta \varphi$, the platform's revenue reaches the maximum. In this case, $\pi = 1 - \varphi - \theta \varphi$, and $p_1 > \varphi + \theta + \theta \varphi + 1$.

When $A \le B$ and B < 0

When $A \le B$ and B < 0, all users choose U_1 (see Fig. 5). Users pay p_1 to purchase the value created by the platform. In this case, each user brings p_1 income to the platform.

The platform's revenue function is as follows:

 $\pi = p_1. \tag{4-9}$

As B < 0 and $A \le B$, the following constraints can be obtained:

$$\begin{cases} p_1 + p_2 < \theta + 1\\ p_2 \ge \varphi + \theta \varphi \end{cases}.$$
(4-10)

Using the graphical method to solve the above linear programming problem reveals that $\pi < 1 + \theta - \varphi - \theta \varphi$.

When $A \leq B$ and $0 \leq B \leq 1$

When $A \le B$ and $0 \le B \le 1$, users with $B < r \le 1$ choose U_1 (i.e., to buy the value created by the platform). Users with $0 \le r \le B$ choose U_2 (see Fig. 6).

The platform's revenue function is as follows:

$$\pi = p_1(1-B) + (1-p_2)B. \tag{4-11}$$

Further, to calculate and simplify the revenue function,

$$\pi = \frac{-p_1^2 - p_2^2 - 2p_1p_2 + (2\varphi + 2\theta\varphi + \theta + 2)p_1 + (\theta + 2)p_2 - \theta - 1}{2\varphi(1 + \theta)}.$$
(4-12)

As $0 \le B \le 1$ and $A \le B$, the following restraints can be obtained:

$$\begin{cases} p_1 + p_2 \ge \theta + 1\\ p_1 + p_2 \le 2\varphi + 2\theta\varphi + 1 + \theta.\\ p_2 \ge \varphi + \theta\varphi \end{cases}$$
(4-13)

This study defines $F(p) = p_1^2 + p_2^2 + 2p_1p_2 - (2\varphi + 2\theta\varphi + \theta + 2)p_1 - (\theta + 2)p_2 + \theta + 1$. The platform's revenue reaches the maximum when F(p) is the minimum. The problem is then transformed into the following constrained programming problem:

$$\min\{F(p) = p_1^2 + p_2^2 + 2p_1p_2 - (2\varphi + 2\theta\varphi + \theta + 2)p_1 - (\theta + 2)p_2 + \theta + 1\}$$

s.t.g_1(p) = $-p_1 - p_2 \le -1 - \theta$
g_2(p) = $p_1 + p_2 \le 2\varphi + 2\theta\varphi + 1 + \theta$
g_3(p) = $-p_2 \le -\varphi - \theta\varphi$
(4.14)

After the calculation, the Hessian matrix is obtained as follows:

$$H = \begin{pmatrix} \frac{\partial^2 F}{\partial p_1^2} & \frac{\partial^2 F}{\partial p_1 \partial p_2} \\ \frac{\partial^2 F}{\partial p_2 \partial p_1} & \frac{\partial^2 F}{\partial p_2^2} \end{pmatrix} = \begin{pmatrix} 2 & 2 \\ 2 & 2 \end{pmatrix}.$$
 (4-15)

The Hessian matrix is employed to determine the concavity and convexity of a function (Rardin, 1998). H is a positive semidefinite matrix; thus, F(p) is a convex function, and this problem is a convex



Fig. 6. Variation in *r* effects on user behavior when $A \le B$ and $0 \le B \le 1$.

optimization problem. We apply the Karush–Kuhn–Tucker (KKT) condition to solve the optimization value. The constraints are as follows:

$$\begin{cases} \nabla F(p^*) + \sum_{i=1}^{m} \lambda_i \nabla g_i(p^*) = 0 \\ \lambda_i \ge 0, i = 1, ..., m \\ g_i(p^*) \le 0, i = 1, ..., m \\ \lambda_i g_i(p^*) = 0, i = 1, ..., m \end{cases}$$
(4-16)

First, the gradient is calculated as follows:

$$\nabla F(p) = \begin{pmatrix} 2p_1 + 2p_2 - (2\varphi + 2\theta\varphi + \theta + 2) \\ 2p_2 + 2p_1 - (\theta + 2) \end{pmatrix}$$

$$\nabla g_1(p) = \begin{pmatrix} -1 \\ -1 \end{pmatrix}$$

$$\nabla g_2(p) = \begin{pmatrix} 1 \\ 1 \end{pmatrix}$$

$$\nabla g_3(p) = \begin{pmatrix} 0 \\ -1 \end{pmatrix}$$
(4-17)

According to whether λ_i is zero, there are eight combination cases, five of which can be easily excluded according to the dual-feasibility condition. The remaining three cases are analyzed below.

1. When $\lambda_3 \neq 0$ and $\lambda_1, \lambda_2 = 0$, according to the KKT condition, when $\theta \leq 2\varphi + 2\theta\varphi$ and $2\varphi + \theta + 2\theta\varphi \geq 0$ (always holds), the minimum value of F(p) is obtained when $p_2 = \varphi + \theta\varphi$ and $p_1 = \frac{1}{2}(\theta + 2)$, respectively. In this case, $\lambda_3 = 2\varphi + 2\theta\varphi$ (constantly greater than 0), and the maximum value of π is as follows:

$$\pi = p_1(1-B) + (1-p_2)B$$
$$= \frac{\theta^2 - 4\varphi^2 - 4\theta^2\varphi^2 - 8\varphi^2\theta + 4\theta^2\varphi + 12\varphi\theta + 8\varphi}{8\varphi + 8\theta\varphi}$$
(4-18)

2. When $\lambda_1, \lambda_3 \neq 0$ and $\lambda_2 = 0$, according to (4-16), when $\theta > 2\varphi + 2\theta\varphi$ and $2\varphi + 2\theta\varphi \ge 0$ (always holds), the minimum value of F(p) is obtained when $p_2 = \varphi + \theta\varphi$ and $p_1 = 1 + \theta - \varphi - \theta\varphi$, respectively. In this case, B = 0 and $\pi = 1 + \theta - \varphi - \theta\varphi$.

3. When $\lambda_2, \lambda_3 \neq 0$ and $\lambda_1 = 0$, according to (4-16), the minimum value of F(p) is obtained when $p_2 = \varphi + \theta\varphi$ and $p_1 = 1 + \theta + \varphi + \theta\varphi$. In this case, $\lambda_3 = 2\varphi + 2\theta\varphi$, and $\lambda_2 = -2\varphi - \theta - 2\theta\varphi < 0$. Therefore, the case is not valid.

Thus, when A > B, $p_2 < \varphi + \theta \varphi$, and $U_2 < U_3$. Users with r > A choose U_1 , while those whose $r \leq A$ choose U_3 (see Fig. 7).

Further classification discussions are organized according to the value of *A*.

When
$$A > B$$
 and $A > 1$

When A > B and A > 1 all users choose U_3 (see Fig. 8). The platform can use only part of the data to obtain revenue M.

The constraints are as follows:

$$\begin{cases} p_1 > \varphi + \theta + 1 + \theta \varphi \\ p_2 < \varphi + \theta \varphi \end{cases}.$$
(4-19)



Fig. 7. Variation in *r* effects on user behavior when A > B.



Fig. 8. Variation in *r* effects on user behavior when A > B and A > 1.



Fig. 9. Variation in *r* effects on user behavior when A > B and A < 0.

When A > B and A < 0

When A > B and A < 0, all users choose U_1 (see Fig. 9) to pay p_1 to purchase the value created by the platform.

The platform's revenue function is as follows:

$$\pi = p_1. \tag{4-20}$$

In this case, constraints can be obtained as follows:

$$\begin{cases} p_1 < 1 + \theta - \varphi - \theta \varphi \\ p_2 < \varphi + \theta \varphi \end{cases}.$$
(4-21)

Using the graphical method to solve the above linear programming problem reveals that $\pi < 1 + \theta - \varphi - \theta \varphi$.

When A > B and $0 \le A \le 1$

When A > B and $0 \le A \le 1$, users with $A < r \le 1$ choose U_1 , meaning that they make a purchase. Those with $0 \le r \le A$ choose U_3 , which means that they maintain the status quo (see Fig. 10).

The platform's revenue function is as follows:

$$\pi = p_1(1 - A) + MA. \tag{4-22}$$

After the calculation, the following function can be obtained:

$$\pi = \frac{-p_1^2 + (\varphi + \theta + M + 1 + \theta\varphi)p_1 + (\varphi + \theta\varphi - \theta - 1)M}{2\varphi + 2\theta\varphi}.$$
 (4-23)

As A > B and $0 \le A \le 1$, the following constraints can be obtained:

$$\begin{cases} p_1 \ge \theta + 1 - \varphi - \theta \varphi \\ p_1 \le \varphi + \theta + 1 + \theta \varphi \\ p_2 < \varphi + \theta \varphi \end{cases}$$
(4-24)

When $p_1 = \frac{1}{2}(\varphi + \theta + M + 1 + \theta\varphi)$ conforms to the constraints, the maximum value of the platform's revenue is as follows:

$$\pi = \frac{\left(\frac{\varphi + \theta + M + 1 + \theta\varphi}{2}\right)^2 + (\varphi + \theta\varphi - \theta - 1)M}{2\varphi + 2\theta\varphi}.$$
(4-25)

In this case, *M* must meet the following constraints:

$$\begin{cases} M \ge 1 + \theta - 3\varphi - 3\theta\varphi\\ M \le 1 + \theta + \varphi + \theta\varphi \end{cases}.$$
(4-26)

Accordingly, $M \le 1 + \theta + \varphi + \theta \varphi$ is always true. When $M < 1 + \theta - 3\varphi - 3\theta\varphi$, the platform's revenue reaches its maximum at $p_1 = \theta + 1 - \varphi - \theta\varphi$:

$$\pi = \frac{-(1+\theta-\varphi-\theta\varphi)^2 + (\varphi+\theta+M+1+\theta\varphi)(1+\theta-\varphi-\theta\varphi) + (\varphi+\theta\varphi-\theta-1)M}{2\varphi+2\theta\varphi}.$$

Platform decisions

In the actual situation, users evaluate the utility value per p_1 and p_2 given by the platform and make decisions accordingly. From the above calculation, there are six different pricing decisions as the values of p_1 and p_2 change (see Fig. 11).

From the analysis, the definition domain can be divided into six parts, corresponding to six different decisions. As in Fig. 11, this study annotates the domains of the six decisions.



Fig. 10. Variation in *r* effects on user behavior when A > B and $0 \le A \le 1$.



Fig. 11. Domain divided according to decisions.

Decision 1: all users choose to sell

The platform sets p_1 and p_2 according to the following constraints:

$$\begin{cases} p_1 + p_2 > 2\varphi + 2\theta\varphi + 1 + \theta\\ p_2 \ge \varphi + \theta\varphi \end{cases}.$$
(4-28)

In this case, the revenue function of the platform is $\pi = 1 - p_2$. When $p_2 = \varphi + \theta \varphi$ and $p_1 > \varphi + \theta + \theta \varphi + 1$, π reaches the maximum: $\pi = 1 - \varphi - \theta \varphi$. Under these constraints, all users choose to sell their data. This decision indicates that once the value of p_2 is larger than or equal to a boundary value, users do not consider U_3 .

Decision 2: all users maintain the status quo

The platform sets p_1 and p_2 according to the following constraints:

$$\begin{cases} p_1 > \varphi + \theta + 1 + \theta \varphi \\ p_2 < \varphi + \theta \varphi \end{cases}.$$
(4-29)

In this case, the platform's revenue is always M, which means p_1 (p_2) is too large (small) under these constraints. For all users, the utility of maintaining the status quo is the largest.

Decision 3: all users choose to purchase

The platform sets p_1 and p_2 according to the following constraints:

$$\begin{cases} p_1 + p_2 < \theta + 1\\ p_2 > \varphi + \theta \varphi \end{cases}.$$
(4-30)

In this case, the platform's revenue function is $\pi = p_1$. Under the constraints, $p_1 < 1 + \theta - \varphi - \theta \varphi$, and $\pi < 1 + \theta - \varphi - \theta \varphi$. For all users, the utility of U_1 is the largest.

Decision 4: all users choose to purchase

The platform sets p_1 and p_2 according to the following constraints:

$$\begin{cases} p_1 < 1 + \theta - \varphi - \theta \varphi \\ p_2 < \varphi + \theta \varphi \end{cases}.$$
(4-31)

The platform's revenue function is $\pi = p_1$. Under the constraints, $p_1 < 1 + \theta - \varphi - \theta \varphi$, $\pi < 1 + \theta - \varphi - \theta \varphi$. Users' decisions under Decisions 3 and 4 are the same, indicating that once p_1 and $p_1 + p_2$ are less than their respective critical values, all users will choose U_1 .

Decision 5: some users buy, and others sell

The platform sets p_1 and p_2 according to the following constraints:

$$\begin{cases} p_1 + p_2 \ge \theta + 1\\ p_1 + p_2 \le 2\varphi + 2\theta\varphi + 1 + \theta.\\ p_2 \ge \varphi + \theta\varphi \end{cases}$$
(4-32)

Table 2

In this case, some users choose to buy, while others choose to sell. Under this decision, the platform's revenue function is $\pi = p_1(1-B) + (1-p_2)B$. If inequality $\theta \le 2\varphi + 2\theta\varphi$ is satisfied, then the maximum value of π is obtained when $p_2 = \varphi + \theta\varphi$ and $p_1 = \frac{1}{2}(\theta + 2)$ as follows:

$$\pi = \frac{\theta^2 - 4\varphi^2 - 4\theta^2\varphi^2 - 8\varphi^2\theta + 4\theta^2\varphi + 12\varphi\theta + 8\varphi}{8\varphi + 8\theta\varphi}.$$
(4-33)

If $\theta > 2\varphi + 2\theta\varphi$, then π reaches the maximum when $p_2 = \varphi + \theta\varphi$ and $p_1 = 1 + \theta - \varphi - \theta\varphi$, which is $1 + \theta - \varphi - \theta\varphi$. As $p_2 = \varphi + \theta\varphi$ and $p_1 = 1 + \theta - \varphi - \theta\varphi$, A = B = 0. In this case, the extreme point lies at the junction of the feasible regions of Decisions 3, 4, and 5 (see Fig. 11).

Decision 6: some users buy, and others maintain the status quo

The platform sets p_1 and p_2 according to the following constraints:

$$\begin{cases} p_1 \ge \theta + 1 - \varphi - \theta \varphi \\ p_1 \le \varphi + \theta + 1 + \theta \varphi \\ p_2 < \varphi + \theta \varphi \end{cases}$$
(4-34)

Under these constraints, some people choose to buy, while others choose to maintain the status quo. The revenue function of the platform is $\pi = p_1(1 - A) + MA$. If inequality $M \ge 1 + \theta - 3\varphi - 3\theta\varphi$ can be satisfied, then the platform's revenue maximum is obtained when $p_1 = \frac{1}{2}(\varphi + \theta + M + 1 + \theta\varphi)$:

$$\pi = \frac{\left(\frac{\varphi + \theta + M + 1 + \theta\varphi}{2}\right)^2 + (\varphi + \theta\varphi - \theta - 1)M}{2\varphi + 2\theta\varphi}.$$
(4-35)

If $M < 1 + \theta - 3\varphi - 3\theta\varphi$, then the platform's revenue reaches the maximum when $p_1 = \theta + 1 - \varphi - \theta\varphi$ as follows:

$$\pi = \frac{-(1+\theta-\varphi-\theta\varphi)^2 + (\varphi+\theta+M+1+\theta\varphi)(1+\theta-\varphi-\theta\varphi) + (\varphi+\theta\varphi-\theta-1)M}{2\varphi+2\theta\varphi}$$
(4-36)

Summary of the decisions

Table 2 summarizes the six decisions, describing users' behaviors and platform revenue thereunder in-depth. Under different choices, the p_1 and p_2 values affect the values of A and B. Moreover, they influence users' decisions. The platform should make its optimal decision based on the current situation and specific needs and set p_1 and p_2 according to the corresponding constraints.

Numerical simulation

We first briefly presented the research background in the user interviews in Section 3.1. Next, users described the data privacy violation problems they encounter when using various platforms. We then considered the specific situation of the WeChat platform, assuming a data property rights two-way transaction scenario. In this part of the interviews, beyond exploring psychological changes in different situations and studying what factors affect user behaviors, respondents were asked to conduct a numerical evaluation. We recorded the data and calculated the mean value to conduct the numerical simulation. The overestimation coefficient calculated based on the value assessed by users was approximately 14.81%, rounded to 15% ($\theta = 0.15$). The share of the value created by users is approximately 57%, rounded to 60% ($\varphi = 0.6$). As assumed, the platform's revenue from each user while users maintain the status quo (*M*) is a constant within the interval (0, 1).

Simulation results

Simulation of decision 1 Under this decision, p_1 and p_2 meet the following constraints:

$$\begin{cases} p_1 + p_2 > 2.53\\ p_2 \ge 0.69 \end{cases}.$$
 (5-1)

Summary of	users' behaviors and platform re	evenue under different decisions.	
Decisions	Platform's revenue function and constraints	Users' behaviors	Maximum revenue of the platform
Decision 1	$ \begin{aligned} \pi &= 1 - p_2 \\ \begin{cases} p_1 + p_2 > 2\varphi + 2\theta\varphi + 1 + \theta \\ p_2 \ge \varphi + \theta\varphi \end{aligned} $	All users choose to sell ($A \le B$ and $B > 1$). U_2 U_1 T U_2 U_1 T T	When $p_2 = \varphi + \theta \varphi$ and $p_1 > \varphi + \theta + \theta \varphi + 1$, revenue reaches the maximum $\pi = 1 - \varphi - \theta \varphi$.
Decision 2	$ \begin{aligned} \pi &= M \\ \begin{cases} p_1 > \varphi + \theta + 1 + \theta \varphi \\ p_2 < \varphi + \theta \varphi \end{aligned} $	All users maintain the status quo ($A > B$ and $A > 1$). U_3 U_1 T r	In this case, the revenue of the platform is constant <i>M</i> .
Decision 3	$ \begin{aligned} \pi &= p_1 \\ \begin{cases} p_1 + p_2 < \theta + 1 \\ p_2 \ge \varphi + \theta \varphi \end{aligned} $	All users choose to purchase ($A \le B$ and $B < 0$). U_2 U_1 T B 0 1 r	As $p_1 < 1 + \theta - \varphi - \theta \varphi$, $\pi < 1 + \theta - \varphi - \theta \varphi$.
Decision 4	$ \begin{aligned} \pi &= p_1 \\ \begin{cases} p_1 < 1 + \theta - \varphi - \theta \varphi \\ p_2 < \varphi + \theta \varphi \end{aligned} $	All users choose to purchase ($A > B$ and $A < 0$). U_3 U_1 T A 0 1 r	As $p_1 < 1 + \theta - \varphi - \theta \varphi$, $\pi < 1 + \theta - \varphi - \theta \varphi$.
Decision 5	$ \begin{aligned} \pi &= p_1(1-B) + (1-p_2)B \\ \begin{cases} p_1 + p_2 {\geq} \theta + 1 \\ p_1 + p_2 {\leq} 2\varphi + 2\theta\varphi + 1 + \theta \\ p_2 {\geq} \varphi + \theta\varphi \end{aligned} $	Some users buy, and other users sell $(A \le B \text{ and } 0 \le B \le 1).$ U_2 U_1 T T T T	When $\theta \le 2\varphi + 2\theta\varphi$, the platform's revenue reaches the maximum when $p_2 = \varphi + \theta\varphi$ and $p_1 = \frac{1}{2}(\theta + 2)$, which is $\frac{\theta^2 - 4\varphi^2 - 4\theta^2\varphi^2 - 8\varphi^2\theta + 4\theta^2\varphi + 12\varphi\theta + 8\varphi}{8\varphi + 8\theta\varphi}$. When $\theta > 2\varphi + 2\theta\varphi$, the platform's revenue reaches the maximum when $p_2 = \varphi + \theta\varphi$ and $p_1 = 1 + \theta - \varphi - \theta\varphi$, which is $\pi = 1 + \theta - \varphi - \theta\varphi$.
Decision 6	$ \begin{aligned} \pi &= p_1(1-A) + MA \\ \begin{cases} p_1 \geq \theta + 1 - \varphi - \theta \varphi \\ p_1 \leq \varphi + \theta + 1 + \theta \varphi \\ p_2 < \varphi + \theta \varphi \end{aligned} $	Some users buy, and other users maintain the status quo ($A > B$ and $0 \le A \le 1$). U_3 U_1 U_1 U_1 T U_1 U_2 U_1 U_1 U_2 U_1 U_2 U	When $M \ge 1 + \theta - 3\varphi - 3\theta\varphi$, the platform's revenue reaches the maximum when $p_1 = \frac{1}{2}(\varphi + \theta + M + 1 + \theta\varphi)$. When $M < 1 + \theta - 3\varphi - 3\theta\varphi$, the maximum is reached when $p_1 = \theta + 1 - \varphi - \theta\varphi$; maximum values are given in (4-35) and (4-36).

The revenue function of the platform is $\pi = 1 - p_2$. When $p_2 = 0.69$, the revenue of the platform reaches the maximum. In this case, $\pi = 0.31$, and $p_1 > 1.84$. When the revenue reaches the maximum, p_2 reaches the boundary value; thus, users receive sufficiently high compensation if they choose to sell. Moreover, the value of p_1 is too large, resulting in no user being willing to make the purchase decision.

Simulation of decision 2

Under this decision, p_1 and p_2 meet the following constraints:

$$\begin{cases} p_1 > 1.84 \\ p_2 < 0.69 \end{cases}$$
(5-2)

The revenue of the platform is M. As the value of p_2 does not reach the boundary, and the value of p_1 is too large, all users decide to maintain the status quo.

Simulation of decision 3

Under this decision, p_1 and p_2 meet the following constraints:

$$\begin{cases} p_1 + p_2 < 1.15\\ p_2 \ge 0.69 \end{cases}$$
(5-3)

Under this decision, the revenue function of the platform is $\pi = p_1$. As $p_1 < 0.46$, $\pi < 0.46$. For all the users, the utility of U_1 is the largest in this case.

Simulation of decision 4

Decision 4 can be combined with the above decision. In this case, p_1 and p_2 have the following constraints:

$$\begin{cases} p_1 < 0.46\\ p_2 < 0.69 \end{cases}$$
(5-4)

The revenue function of the platform is $\pi = p_1$. As $p_1 < 0.46$, $\pi < 0.46$. Users' decisions under Decisions 3 and 4 are the same, indicating that once p_1 and $p_1 + p_2$ are less than their respective critical values, all users will choose U_1 .

Simulation of decision 5

Under this decision, p_1 and p_2 meet the following constraints:

$$\begin{cases} p_1 + p_2 \ge 1.15\\ p_1 + p_2 \le 2.53\\ p_2 \ge 0.69 \end{cases}$$
(5-5)

The revenue function of the platform is $\pi = p_1(1 - B) + (1 - p_2)B$. Substituting values into inequality $\theta \le 2\varphi + 2\theta\varphi$ reveals that $0.15 \le 1.38$ is always true. Therefore, the platform's revenue reaches the maximum when $p_2 = 0.69$ and $p_1 = 1.075$:

$$\pi = \frac{4.0521}{5.52} \approx 0.734,\tag{5-6}$$

Under the numerical simulation, $F(p) = p_1^2 + p_2^2 + 2p_1p_2 - 3.53p_1 - 2.15p_2 + 1.15$ and $\pi = -\frac{F(p)}{1.38}$. Based on the numerical simulation, we plot part of the F(p) graph (see Fig. 12).



Fig. 12. Graph of *F*(*p*).



Fig. 13. Cross-section of the graph of F(p) when p_2 reaches the critical value of 0.69.

The trend of the function graph reveals that the F(p) surface is inclined, and its extreme value is obtained at the section where p_2 reaches the critical value of 0.69. We draw the cross-section of F(p) when p_2 takes the critical value to further illustrate the extreme point (see Fig. 13). The function expression of the section is $F(p) = p_1^2 - 2.15p_1 + 0.1426$. The minimum value of the function is $p_1 = 1.075$, meaning that the platform's revenue reaches the maximum when $p_1 = 1.075$. Therefore, the observation results are consistent with the calculation results.

Simulation of decision 6

Under this decision, p_1 and p_2 meet the following constraints:

$$\begin{cases} p_1 \ge 0.46 \\ p_1 \le 1.84 \\ p_2 < 0.69 \end{cases}$$
(5-7)

The revenue function of the platform is as follows:

$$\pi = \frac{-p_1^2 + (1.84 + M)p_1 - 0.46M}{1.38}.$$
(5-8)

Substituting the value into inequality $M \ge 1 + \theta - 3\varphi - 3\theta\varphi$ yields $M \ge -0.92$. As this inequality always holds, the platform's revenue reaches the maximum when $p_1 = \frac{1}{2}(1.84 + M)$:

$$\tau = \frac{M^2 + 1.84M + 3.3856}{5.52}.$$
 (5-9)

Since the value range of M is (0, 1), the following inequality always holds:

$$\frac{M^2 + 1.84M + 3.3856}{5.52} > M. \tag{5-10}$$

The inequality indicates that the platform benefit is higher than that under Decision 2.

Summary of the simulations

Table 3 provides a comprehensive summary of the user behaviors and platform revenue for the six different decisions under numerical simulation. Comparing the decisions reveals that the value of M is important for decision-making. From the numerical simulation results, the benefits of Decisions 1, 3, and 4 are less than those of Decision 5. Moreover, the benefits of Decision 2 are less than those of Decision 6. M affects the revenue of Decision 6. The platform's revenue under Decisions 5 and 6 should be compared to find the optimal choice under numerical simulation. We compare (5–9) and (5–6) to

Τ

Table 3

Summary of user behavior and platform revenue for different decisions under numerical simulation.

Decisions	Platform's revenue function and constraints	Users' behaviors	Maximum revenue of the platform
Decision 1	$ \begin{aligned} \pi &= 1 - p_2 \\ \begin{cases} p_1 + p_2 > 2.53 \\ p_2 \ge 0.69 \end{aligned} $	All users choose to sell ($A \le B$ and $B > 1$). U_2 U_1 T T T	When $p_2 = 0.69$ and $p_1 > 1.84$, revenue reaches the maximum $\pi = 0.31$.
Decision 2	$\pi = M$ $\begin{cases} p_1 > 1.84 \\ p_2 < 0.69 \end{cases}$	All users maintain the status quo ($A > B$ and $A > 1$). U_3 U_1 r r	In this case, the revenue of the platform is constant <i>M</i> .
Decision 3	$\pi = p_1 \begin{cases} p_1 + p_2 < 1.15 \\ p_2 \ge 0.69 \end{cases}$	All users choose to purchase ($A \le B$ and $B < 0$). U_2 U_1 T D_2 T T T T	As $p_1 < 0.46, \pi < 0.46$.
Decision 4	$\pi = p_1 \begin{cases} p_1 < 0.46 \\ p_2 < 0.69 \end{cases}$	All users choose to purchase $(A > B \text{ and } A < 0)$. $\begin{array}{c} U_3 \\ \hline U_1 \\ A \\ 0 \\ 1 \end{array} \qquad r$	As $p_1 < 0.46, \pi < 0.46$.
Decision 5	$ \begin{aligned} \pi &= -\frac{p_1^2 + p_2^2 + 2p_1p_2 - 3.53p_1 - 2.15p_2 + 1.15}{1.38} \\ \begin{cases} p_1 + p_2 \ge 1.15 \\ p_1 + p_2 \le 2.53 \\ p_2 \ge 0.69 \end{cases} \end{aligned} $	Some users buy, and other users sell ($A \le B$ and $0 \le B \le 1$). U_2 U_1 T	Under numerical simulation, $\theta \le 2\varphi + 2\theta\varphi$ is always true. The platform's revenue reaches the maximum when $p_2 = 0.69$ and $p_1 = 1.075$, which is $\frac{4.0521}{5.52} \approx 0.734$.
Decision 6	$\pi = \frac{-p_1^2 + (1.84 + M)p_1 - 0.46M}{1.38} \\ \begin{cases} p_1 \ge 0.46 \\ p_1 \le 1.84 \\ p_2 < 0.69 \end{cases}$	Some users buy, and other users maintain the status quo $(A > B \text{ and } 0 \le A \le 1).$ U_{3} U_{1} T C_{3} U_{1} T T C_{3} U_{1} T T	Under numerical simulation, $M \ge 1 + \theta - 3\varphi - 3\theta\varphi$ is always true. The platform's revenue reaches the maximum when $p_1 = \frac{1}{2}(1.84 + M)$, which is $\frac{M^2+1.84M+3.3856}{5.52}$.

obtain the critical value:

$$\frac{M^2 + 1.84M + 3.3856}{5.52} > 0.734. \tag{5-11}$$

Accordingly, when M > 0.30983, the most profitable strategy is Decision 6. In Section 5.1, this study concretizes the model through numerical simulation, analyzes the specific platform situation under six different pricing decisions, and calculates the platform's revenue. Decisions 5 and 6 in the simulation scenario are better than the other decisions. Moreover, which of the two decisions is optimal depends on *M*. If M > 0.30983, the revenue of Decision 6 is greater than that of Decision 5. Further, *M* determines whether other decisions are feasible. Decisions with revenue greater than M benefit the platform more than the decision to maintain the status quo.

The numerical simulation verifies that the model solves the research problem adequately. Based on the numerical simulation, this study presents some critical values of variables, such as p_2 and M, and provides relevant guidance and suggestions. It also shows that the pricing model of the "platform-individual" co-creation data has good explanatory power for user behaviors under different decisions and can provide a theoretical basis for practice.

Conclusion

Summary and implications of the findings

Taking the WeChat platform as the study object, this study establishes a two-way transaction model of co-creation data property rights, which offers a new economic approach to the current data problem. The transactions between the platform and users help enterprises avoid this problem and understand the value of platformindividual co-creation data. Based on the utility functions of users' three choices (purchase, sell, and maintain the status quo), the model studies the decision-making behavior of users and identifies six scenarios corresponding to the six decisions of the platform, (see Table 4 User decision and behavior s).

In different decision scenarios, users make different choices, and the platform benefits differently. Therefore, from the simulation results emerges certain conclusions and management implications, discussed as follows. First, the platform should pay more attention to the value of M. Under Decision 2, all users choose to maintain the status quo, and revenue Mis an evaluation standard. Decisions with revenue greater than Mare feasible. Second, the platform should focus on Decisions 5 and 6. In the simulation (Section 5), the two decisions are better than the others. Which of these two decisions is optimal depends on the value of *M*. If M > 0.30983, then the benefit of Decision 6 is greater than that of Decision 5. If the platform's goal is to maximize revenue, then it should focus on Decisions 5 and 6 and set p_1 and p_2 based on price constraints. Third, the platform should find a balance between the amount of data collected and revenue. Maximizing revenue may not be the best decision for the platform because revenue measures only economic value and ignores the business efficiency gains that can be provided by large-scale data. The platform must make the correct decision based on its data needs.

Overall, this study promotes the development and perfection of data transactions and makes possible two-way data property rights transactions between platforms and individuals, benefiting both

User decision and behavior summary.

Table 4

Decisions	User behaviors
Decision 1	All users choose to sell
Decision 2	All users choose to maintain the status quo
Decision 3	All users choose to purchase
Decision 4	All users choose to purchase
Decision 5	Some users purchase, and other users sell
Decision 6	Some users purchase, and other users maintain the status quo

parties. Moreover, this research on "platform-individual" co-creation data pricing can provide decision support to platforms and users. Platforms can design new products following the study model and launch services such as private membership. Platforms can also expand their business, establish new models for data transactions, and develop data-transaction-related industries. This study can help users better understand the value and privacy disclosure mechanism of co-creation data. Third, it provides an economic solution to the data dilemma between the platform and users. Currently, the main means to solve the data dilemma problem are administrative. The government establishes restrictive policies, supervises enterprises, and penalizes those that violate regulations. This study provides a practical economic approach that can help solve this problem.

Limitations and directions for future research

Despite the implications, the study has notable limitations that give scope for future studies. First, when setting the variables, the study addresses some restrictions by employing certain assumptions. For example, for the model construction, the values of the co-creation data of each user's account are assumed to be the same. This study also assumes that each user's overestimation coefficient θ is the same and that the risk coefficient r is evenly distributed between [0, 1]. Though such assumptions contribute to model clarity, they inevitably impose some limitations on the model. Future research can curb some of the assumptions to make the model more universal. Furthermore, as inequality affects subjective well-being (He et al., 2022), future research can explore the impact of the relevant variables on pricing. Second, this study assumes that the platform obtains the same value every time it obtains data from a user. Nevertheless, the value of the data available to the platform may have a cumulative effect. The platform's marginal revenue may change with the change in the total amount of data available. Future studies can change the assumption of the fixed marginal revenue of the platform. Third, there are different types of platforms, most of which co-create some data with their users. The model construction in this work is based on the actual use case of WeChat, which has many users. Although the data co-creation pattern and psychological state of users in transactions are similar on different platforms, there are also inevitable differences. Therefore, the research scope can be expanded to cover different platform types. Finally, this study employs data from China. However, as people from different countries have different attitudes toward privacy, future studies can collect data from multiple countries to compare diverse attitudes toward privacy disclosure.

Authors contributions

Conceptualization, J.L.; Methodology, J.L. and R.L.; Software, R.L.; Validation, J.L. and R.L.; Formal Analysis, R.L.; Investigation, R.L.; Data Curation, R.L.; Writing – Original Draft Preparation, R.L.; Writing – Review & Editing, J.L.; Visualization, R.L.; Supervision, J.L.; Project Administration, J.L.; Funding Acquisition, J.L. All authors have read and approved the final manuscript.

Funding

This work was supported by the National Social Science Fund of China (18BGL110).

Declaration of Competing Interest

The authors declare that they have no competing interests.

Acknowledgments

We thank Elsevier for English language editing services.

References

- Abraham, R., Schneider, J., & Brocke, J. V. (2019). Data governance: A conceptual framework, structured review, and research agenda. *International Journal of Information Management*, 49, 424–438. doi:10.1016/j.ijinfomgt.2019.07.008.
- Acquisti, A., & Grossklags, J. (2005). Privacy and rationality in individual decision making. IEEE Security & Privacy, 3(1), 26–33. doi:10.1109/MSP.2005.22.
- Adamides, E., & Karacapilidis, N. (2020). Information technology for supporting the development and maintenance of open innovation capabilities. *Journal of Innovation & Knowledge*, 5(1), 29–38. doi:10.1016/j.jik.2018.07.001.
- Ajmal, M. M., Jan, A., Khan, M., Hussain, M., & Salameh, A. A. (2023). Exploring the barriers and motivators of value co-creation through a theoretical lens of servicedominant logic. *Journal of Business & Industrial Marketing*. doi:10.1108/JBIM-08-2021-0366 (ahead-of-print).
- Alves, H., Ferreira, J. J., & Fernandes, C. I. (2016). Customer's operant resources effects on co-creation activities. *Journal of Innovation & Knowledge*, 1(2), 69–80. doi:10.1016/j.jik.2016.03.001.
- Auh, S., Bell, S. J., McLeod, C. S., & Shih, E. (2007). Co-production and customer loyalty in financial services. *Journal of Retailing*, 83(3), 359–370. doi:10.1016/j.jretai.2007.03.001.
- Badewitz, W., Hengesbach, C., & Weinhardt, C. (2022). Challenges of pricing data assets: A literature review. 2022 IEEE 24th conference on business informatics (CBI) (pp. 80–89). IEEE.
- Bansal, G., Zahedi, F. M., & Gefen, D. (2016). Do context and personality matter? Trust and privacy concerns in disclosing private information online. *Information & Man*agement, 53(1), 1–21. doi:10.1016/j.im.2015.08.001.
- Barth, S., & De Jong, M. D. T (2017). The privacy paradox Investigating discrepancies between expressed privacy concerns and actual online behavior – A systematic literature review. *Telematics & Informatics*, 34(7), 1038–1058. doi:10.1016/j. tele.2017.04.013.
- Basu, A., & Bhaskaran, S. (2018). An economic analysis of customer co-design. Information Systems Research, 29(4). doi:10.1287/isre.2017.0729 787–786.
- Culnan, M. J., & Armstrong, P. K. (1999). Information privacy concerns, procedural fairness, and impersonal trust: An empirical investigation. *Organization Science*, 10(1), 104–115. doi:10.1287/orsc.10.1.104.
- Debatin, B., Lovejoy, J. P., Horn, A. K., & Hughes, B. N. (2009). Facebook and online privacy: Attitudes, behaviors, and unintended consequences. *Journal of Computer-Mediated Communication*, 15(1), 83–108. doi:10.1111/j.1083-6101.2009.01494.x.
- Dienlin, T., & Metzger, M. J. (2016). An extended privacy calculus model for SNSs: Analyzing self-disclosure and self-withdrawal in a representative U.S. Journal of Computer-Mediated Communication, 21(5), 368–383. doi:10.1111/jcc4.12163.
- Driessen, S. W., Monsieur, G., & Van Den Heuvel, W.-J. (2022). Data market design: A systematic literature review. *IEEE access : practical innovations, open solutions, 10*, 33123–33153. doi:10.1109/ACCESS.2022.3161478.
- Etgar, M. (2008). A descriptive model of the consumer co-production process. *Journal of the Academy of Marketing Science*, 36(1), 97–108. doi:10.1007/s11747-007-0061-1.
- Evangelista, F., Varua, M. E., Saverimuttu, V., Datt, R., Pattinson, H., Wardle, K., & Evangelista, A. (2022). Antecedents and outcomes of service co-creation in the sharing economy. SAGE open, 12(2). doi:10.1177/21582440221096438.
- Gimpel, H., Kleindienst, D., Nüske, N., Rau, D., & Schmied, F. (2018). The upside of data privacy-delighting customers by implementing data privacy measures. *Electronic Markets*, 28(4), 437-452. doi:10.1007/s12525-018-0296-3.
- Hajli, N., & Lin, X. (2016). Exploring the security of information sharing on social networking sites: The role of perceived control of information. *Journal of Business Ethics*, 133(1), 111–123. doi:10.1007/s10551-014-2346-x.
- Hannila, H., Silvola, R., Harkonen, J., & Haapasalo, H. (2022). Data-driven begins with DATA; Potential of data assets. *Journal of Computer Information Systems*, 62(1), 29– 38. doi:10.1080/08874417.2019.1683782.
- Harmon, R., Demirkan, H., Hefley, B., & Auseklis, N. (2009). Pricing strategies for information technology services: A value-based approach. 2009 42nd Hawaii international conference on system sciences (pp. 1–10). IEEE.
- He, Q., Tong, H., & Liu, J. B. (2022). How does inequality affect the residents' subjective well-being: Inequality of opportunity and inequality of effort. *Frontiers in Psychol*ogy, 13, 843854. doi:10.3389/fpsyg.2022.843854.
- Hong, W., & Thong, J. Y. L. (2013). Internet privacy concerns: An integrated conceptualization and four empirical studies. *MIS Quarterly*, 37(1), 275–298. doi:10.25300/ MISQ/2013/37.1.12.
- Humphreys, A., & Grayson, K. (2008). The intersecting roles of consumer and producer: A critical perspective on co-production, co-creation and prosumption. *Sociology Compass*, 2(3), 963–980. doi:10.1111/j.1751-9020.2008.00112.x.
- Karwatzki, S., Dytynko, O., Trenz, M., & Veit, D. (2017). Beyond the personalization-privacy paradox: Privacy valuation, transparency features, and service personalization. Journal of Management Information Systems, 34(2), 369–400. doi:10.1080/ 07421222.2017.1334467.
- Krasnova, H., Spiekermann, S., Koroleva, K., & Hildebrand, T. (2010). Online social networks: Why we disclose. *Journal of Information Technology*, 25(2), 109–125. doi:10.1057/jit.2010.6.
- Krasnova, H., & Veltri, N. F. (2010). Privacy calculus on social networking sites: Explorative evidence from Germany and USA. 2010 43rd Hawaii international conference on system sciences (pp. 1–10). IEEE.

- Kummer, M., & Schulte, P. (2019). When private information settles the bill: Money and privacy in Google's market for smartphone applications. *Management Science*, 65(8), 3470–3494. doi:10.1287/mnsc.2018.3132.
- Lee, H., Park, H., & Kim, J. (2013). Why do people share their context information on Social Network Services? A qualitative study and an experimental study on users' behavior of balancing perceived benefit and risk. *International Journal of Human-Computer Studies*, 71(9), 862–877. doi:10.1016/j.ijhcs.2013.01.005.
- Li, J., Zhang, Y., & Mou, J. (2023). Understanding information disclosures and privacy sensitivity on short-form video platforms: An empirical investigation. *Journal of Retailing and Consumer Services*, 72, 103292. doi:10.1016/j.jretconser.2023.103292.
- Liang, F., Yu, W., An, D., Yang, Q., Fu, X., & Zhao, W. (2018). A survey on big data market: Pricing, trading and protection. *IEEE access : practical innovations, open solutions, 6*, 15132–15154. doi:10.1109/ACCESS.2018.2806881.
- Liang, J., & Yuan, C. (2021). Data price determinants based on a hedonic pricing model. Big Data Research, 25, 100249. doi:10.1016/j.bdr.2021.100249.
- Liyanaarachchi, G. (2021). Managing privacy paradox through national culture: Reshaping online retailing strategy. *Journal of Retailing & Consumer Services*, 60, 102500. doi:10.1016/j.jretconser.2021.102500.
- Mačiulienė, M., & Skaržauskienė, A. (2020). Building the capacities of civic tech communities through digital data analytics. *Journal of Innovation & Knowledge*, 5(4), 244–250. doi:10.1016/j.jik.2019.11.005.
- Mai, J. E. (2016). Big data privacy: The datafication of personal information. *The Information Society*, 32(3), 192–199. doi:10.1080/01972243.2016.1153010.
- Malhotra, N. K., Kim, S. S., & Agarwal, J. (2004). Internet users' information privacy concerns (IUIPC): The construct, the scale, and a causal model. *Information Systems Research*, 15(4), 336–355. doi:10.1287/isre.1040.0032.
- Maseeh, H. I., Jebarajakirthy, C., Pentecost, R., Arli, D., Weaven, S., & Ashaduzzaman, M. (2021). Privacy concerns in e-commerce: A multilevel metaanalysis. Psychology & Marketing, 38(10), 1779–1798. doi:10.1002/mar.21493.
- Miltgen, C. L., Henseler, J., Gelhard, C., & Popovič, A. (2016). Introducing new products that affect consumer privacy: A mediation model. *Journal of Business Research*, 69 (10), 4659–4666. doi:10.1016/j.jbusres.2016.04.015.
- Norton, M. I., Mochon, D., & Ariely, D. (2012). The IKEA effect: When labor leads to love. Journal of Consumer Psychology, 22(3), 453–460. doi:10.1016/j.jcps.2011.08.002.
- Orlandi, L. B. (2016). Organizational capabilities in the digital era: Reframing strategic orientation. Journal of Innovation & Knowledge, 1(3), 156–161. doi:10.1016/j. jik.2016.01.002.
- Parks, R., Xu, H., Chu, C. H., & Lowry, P. B. (2017). Examining the intended and unintended consequences of organisational privacy safeguards. *European Journal of Information Systems*, 26(1), 37–65. doi:10.1057/s41303-016-0001-6.
- Prahalad, C. K., & Ramaswamy, V. (2004). Co-creating unique value with customers. Strategy & Leadership, 32(3), 4–9. doi:10.1108/10878570410699249.
- Rardin, R. L. (1998). Optimization in operations research. Prentice Hall.
- Sadowski, J. (2019). When data is capital: Datafication, accumulation, and extraction. Big Data & Society, 6,(1) 2053951718820549. doi:10.1177/2053951718820549.
- Saura, J. R. (2021). Using data sciences in digital marketing: Framework, methods, and performance metrics. *Journal of Innovation & Knowledge*, 6(2), 92–102. doi:10.1016/j.jik.2020.08.001.

- Saura, J. R., Ribeiro-Soriano, D., & Palacios-Marqués, D. (2021). From user-generated data to data-driven innovation: A research agenda to understand user privacy in digital markets. *International Journal of Information Management*, 60, 102331. doi:10.1016/j.ijinfomgt.2021.102331.
- Savage, S. J., & Waldman, D. M. (2015). Privacy tradeoffs in smartphone applications. Economics Letters, 137, 171–175. doi:10.1016/j.econlet.2015.10.016.
- Smith, H. J., Dinev, T., & Xu, H. (2011). Information privacy research: An interdisciplinary review. MIS Quarterly, 35(4), 989–1015. doi:10.2307/41409970.
- Tencent Holdings Limited. (2021). Announcement of the annual results for the year ended 31 december 2020. Retrieved January 9, 2022, from https://static.www.tencent. com/uploads/2021/03/24/126c521057dbe25e51aa3d30d55b259f.pdf Tencent Holdings Limited. (2022). Announcement of the annual results for the year ended
- Tencent Holdings Limited. (2022). Announcement of the annual results for the year ended 31 december 2021. Retrieved January 28, 2023, from https://static.www.tencent. com/uploads/2022/03/23/08030c33af5d5ae19d4978a0c4cb2c25.PDF
- Wang, J., & Fan, X. (2020). Co-production strategy, retail competition, and market segmentation. Asia Pacific Journal of Marketing and Logistics, 32(2), 607–630. doi:10.1108/APJML-10-2018-0408.
- Wiese, M., Martínez-Climent, C., & Botella-Carrubi, D. (2020). A framework for Facebook advertising effectiveness: A behavioral perspective. *Journal of Business Research*, 109, 76–87. doi:10.1016/j.jbusres.2019.11.041.
- Xiong, F., Xie, M., Zhao, L., Li, C., & Fan, X. (2022). Recognition and evaluation of data as intangible assets. SAGE open, 12(2). doi:10.1177/21582440221094600 21582440221094600.
- Ying, S., Huang, Y., Qian, L., & Song, J. (2023). Privacy paradox for location tracking in mobile social networking apps: The perspectives of behavioral reasoning and regulatory focus. *Technological Forecasting and Social Change*, 190, 122412. doi:10.1016/ j.techfore.2023.122412.
- Yu, B., & Zhao, H. (2019). Research on the construction of big data trading platform in China. In Proceedings of the 2019 4th international conference on intelligent information technology (pp. 107–112). Association for Computing Machinery.
- Zhang, Q., Sun, X., & Zhang, M. (2022). Data matters: A strategic action framework for data governance. *Information & Management*, 59,(4) 103642. doi:10.1016/j. im.2022.103642.

Junfeng Liao received his bachelor's degree in Finance from Sun Yat-Sen University in 2002, his MSc degree in Electronic Business Management from the University of Warwick, UK in 2004, and his Ph.D. degree in Marketing from the South China University of Technology, in 2014. He also visited the School of Hospitality and Tourism Management at Purdue University, US, in 2018 and 2019. He is an Associate Professor in the Department of Electronic Business in the South China University of Technology. His research interests are in the area of electronic business and marketing, focusing on national branding, consumer behavior, cross-cultural study, and internet finance. He has published in journals and conferences indexed by SCI, SSCI, CSSCI and EI, such as Academic Research, Social Sciences in Guangdong, and Information Sciences in China.

Rundong Li received his bachelor's degree in Management from the South China University of Technology in 2021. He is currently pursuing an academic master's degree in Management Science and Engineering at the South China University of Technology.