

## ORIGINAL ARTICLE

# RECALSEEN 2021. Resources and quality in the Endocrinology and Nutrition units of the National Health System of Spain



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## KEYWORDS

Endocrinology;  
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## Abstract

**Objectives:** RECALSEEN project aims to analyze the structure, activity, and outcomes of the departments of endocrinology and nutrition (S-U.EyN) of the Spanish National Health System (SNHS). Based on the results obtained, the challenges for the specialty are analyzed and proposals for improvement policies are made. In this paper 2021 survey data and activity data from the 2007–2019 from the Minimum Basic Data Set (MBDS) are presented.

**Material and methods:** Cross-sectional descriptive study of the S-U.EyN of acute general hospitals of the NHS in 2020. Data were obtained through: 1. an "ad hoc" survey answered by the S-U.EyN' consultants; and 2. analysing the acute general hospital discharges from S-U.EyN and discharges with endocrine-metabolic comorbidities registered in the minimum basis data set (MBDS) of the SNHS.

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**Results:** 112 responses from S-U.EyN were obtained from a total of 154 general acute hospitals of the NHS (73%). The 2021 S-U.EyN sample includes 24 more centers than in 2017. 54% of the S-U.EyN were endocrinology departments. The median number of endocrinologists per S-U.EyN was 7. The estimated rate of endocrinologists was 2.5 per 100,000 inhabitants. S-U.EyN showed a high level of collaboration with primary care teams and other hospital units. Use of telemedicine by S-U.EyN experienced a high increase in 2020. Notable differences in resources and activity have been found between hospitals and Autonomous Communities. There was a wide margin for improvement in quality management.

**Conclusions:** RECALSEEN is a useful project for the analysis of S-U.EyN. The remarkable variability found in the indicators of structure, activity and management probably indicates a wide margin for improvement.

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## PALABRAS CLAVE

Endocrinología;  
Gestión;  
Eficiencia;  
Calidad

## RECALSEEN 2021. La atención al paciente en las unidades de Endocrinología y Nutrición del Sistema Nacional de Salud

### Resumen

**Objetivos:** RECALSEEN tiene por objetivo analizar la estructura, actividad y resultados de los Servicios y Unidades de Endocrinología y Nutrición (S-U.EyN) del Sistema Nacional de Salud español (SNS), así como, a partir de los resultados obtenidos, analizar los retos para la especialidad y realizar propuestas de políticas de mejora. En este artículo se presentan los datos de la encuesta de 2021 y datos de actividad procedentes del Conjunto Mínimo Básico de Datos (CMBD) de 2007–2019.

**Material y métodos:** Estudio descriptivo transversal de los S-U.EyN en hospitales generales de agudos del SNS en 2020. Se han utilizado datos obtenidos mediante RECALSEEN 2021, una encuesta "ad hoc" y de las altas dadas por los S-U.EyN registradas en el conjunto mínimo de datos (CMBD) del SNS (2019). La encuesta ha recogido datos de actividad de 2019 y 2020.

**Resultados:** Se obtuvieron 112 respuestas de S-U.EyN sobre un total de 154 hospitales generales de agudos del SNS (73%). La muestra de S-U.EyN incluyó 24 centros más que en 2017. El 54% de los S-U.EyN que respondieron eran servicios o unidades de gestión clínica. La mediana de endocrinólogos por S-U.EyN fue de 7, siendo la tasa estimada de endocrinólogos por cada 100.000 habitantes de 2,5. Los S-U.EyN tienen un elevado nivel de colaboración con unidades de atención primaria y hospitalarias. En 2020 se produjo un importante desarrollo de la telemedicina. Se encontraron notables diferencias en recursos y actividad entre centros y Comunidades Autónomas. En relación con la gestión de la calidad e implantación de buenas prácticas seguía existiendo un amplio margen de mejora.

**Conclusiones:** RECALSEEN es un proyecto que ofrece información relevante sobre los S-U.EyN. La notable variabilidad hallada en los indicadores de estructura, actividad y gestión probablemente indica un amplio margen de mejora.

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## Introduction

RECALSEEN is a Sociedad Española de Endocrinología y Nutrición [Spanish Society of Endocrinology and Nutrition] (SEEN) project that began in 2017 in the context of envisioning significant challenges arising from the increasing prevalence of health problems typical of the specialty and the progressive technification of diagnostic and therapeutic processes,<sup>1-3</sup> framed within the SEEN's commitment to professionalism.<sup>4,5</sup> The need to provide information on the resources, activity and quality of endocrinology and nutrition services and units (S-U.EyN) in order to make health policy proposals based on

data has become even more evident as a result of the effects that the SARS-CoV-2 pandemic has had on the functioning of health services, including the need for their transformation and the impetus for "digitisation" of health.<sup>6,7</sup> The RECALSEEN project, developed by the SEEN with the collaboration of the IMAS (Instituto para la mejora de la asistencia sanitaria [Institute for Health Care Improvement]) Foundation, aims to: (1) Gain information on healthcare in the S-U.EyN for endocrinology diseases and nutritional disorders; and (2) Develop proposals to improve the quality and efficiency of care for these conditions. The RECALSEEN project has two main sources of information: the RECALSEEN

survey and the Spanish National Health System (SNHS) Minimum Basic Data Set (MBDS) database.

The RECALSEEN survey in 2017 received responses from 88 S-U\_EyN hospitals with  $600 \pm 360$  beds (median 500) and a population coverage of 58%. The most relevant conclusions included: predominantly outpatient activity of the S-U\_EyN (consultation, interconsultation and day hospital); integration of nutrition units in the S-U\_EyN, but with low staffing provision; progressive development of specialist units; greater participation of the S-U\_EyN in multidisciplinary units, as well as the significant variability found in the indicators of structure, activity and management of the S-U\_EyN.<sup>1</sup>

The aim of this article is to present the most relevant results obtained in 2021, as well as to analyse changes and progress since 2017. Finally, we suggest changes that the S-U\_EyN should consider in order to offer an appropriate response to the challenges identified by the findings of the RECALSEEN project.<sup>3</sup>

## Material and methods

This was a descriptive, cross-sectional study conducted with the S-U\_EyN of the SNHS. The universe included S-U\_EyN located in general acute care hospitals with 200 or more beds, whilst, as in 2017, surveys of S-U\_EyN from hospitals with fewer than 200 beds were also included. The questionnaire used for data collection is shown in Appendix B additional material (Table 1, annex). The registration data were self-managed online by those responsible for the S-U\_EyN. The management and debugging of the questionnaire have been described in other publications.<sup>1,8</sup> The data collected through the survey referred to the year 2020, except for activity for which data were requested for the years 2019 and 2020. The survey opened on 1 May and closed on 1 October 2021. The MBDS data correspond to the period 2007–2019.

## Statistical analysis

The qualitative variables are described with frequency distribution (number of cases and percentages) and the quantitative variables with the mean, median, standard deviation (SD) and interquartile range (IQR). The Chi-squared test was used to compare qualitative variables, and the Student's t-test to compare quantitative variables. Trend analyses were performed using Poisson regression. All comparisons rejected the null hypothesis with an alpha error  $< 0.05$ . Statistical analyses were performed with STATA version 17.0.

## Results

Out of a total of 154 general acute care hospitals of the SNHS, there were 112 responses (73%) from S-U\_EyN (24 S-U\_EyN more than in 2017). Nine S-U\_EyN were from centres with fewer than 200 beds and one from a private hospital. One centre was exclusively paediatric. The number of beds in the hospitals where the S-U\_EyN were located was  $555 \pm 297$ , not statistically different from the 2017 survey ( $602 \pm$

$361$ ;  $p = 0.332$ ). All the data from the S-U\_EyN that responded to the RECALSEEN survey were considered for the analyses. The distribution of responses by autonomous community is shown in Appendix B, Table 2 of the additional material (annex). The estimated population of the catchment areas of the S-U\_EyN that responded to the survey represented 76% of the total Spanish population as of 1 July 2020 (INE [Instituto Nacional de Estadística (Spanish National Institute of Statistics)]). Fifty-seven (51%) of the S-U\_EyN that responded were from hospitals with 500 or more beds.

## Structure and resources

In total, 54% of the S-U\_EyN that completed the survey were clinical management units or services, and 36%, sections. The Nutrition unit was integrated into the S-U\_EyN in 89% of cases. The median number of affiliated endocrinologists was seven (mean:  $8.1 \pm 4.7$ ). The rate of endocrinologists estimated by the survey was 2.5 per 100,000 inhabitants in the SNHS.

The S-U\_EyN had 4.5 nurses (median; average:  $5.4 \pm 3.3$ ) assigned to the service (including those assigned to functional tests and excluding hospitalisation); two nurses (median; mean:  $2.8 \pm 1.7$ ) assigned to diabetes education; 73% of the S-U\_EyN had nurses assigned to nutrition (median: 1.3); 63% of the S-U\_EyN had nurses assigned to obesity education (median: 1) and 61%, dietitians-nutritionists (median: 2). On many occasions, educational roles are carried out by the same person, which is why the distribution between activities has been estimated in these cases. Important differences were found in relation to the structure and resources of the S-U\_EyN depending on the complexity of the hospital (Table 1).

## Service portfolio

Some 97% of the S-U\_EyN said that they had a structured relationship of some kind with primary care, while 70% of the S-U\_EyN had developed an interconsultation service or unit with other hospital departments. Table 2 shows the service portfolio in specialist and technical units of the S-U\_EyN in 2020. More than 50% of the S-U\_EyN had units specifically for continuous subcutaneous insulin infusion (CSII) (73%), morbid obesity (69%), thyroid cancer (66%), type 1 diabetes (64%), diabetes and pregnancy (64%), high-resolution thyroid nodule (63%) and telemedicine in diabetes mellitus (60%). In terms of techniques, in 2020 > 50% of the S-U\_EyN performed CSII insertion (83%), thyroid ultrasound (82%), home nutrition (79%), bioelectrical impedance analysis (76%) and fine needle aspiration of the thyroid (54%).

## Activity

### MBDS

A progressive decrease in hospital discharges from the S-U\_EyN (MBDS) was observed in the period from 2007 to 2019 (10,617 discharges in 2007 and 8,269 in 2019; IRR: 0.981;  $p < 0.001$ ). Attendances (annual discharges from the S-U\_EyN per 100,000 inhabitants over 17 years of age) fell from a rate of 28 in 2007 to 21 in 2019 (–25%) (IRR: 0.981;  $p < 0.001$ ).

**Table 1** Structure of the S-U.EyN in hospitals by hospital size (2020).

S-U.EyN structure	<500 beds	≥500 beds	p
Number of beds (hospital)	311 ± 105	790 ± 223	–
Population in the catchment area of the S-U.EyN	221,993 ± 124,009	422,299 ± 214,172	–
Total number of endocrinologists assigned to the service	4.9 ± 2.8	11.2 ± 4.1	<0.001
Endocrinologists per 100,000 inhabitants	2.3 ± 0.9	2.9 ± 0.9	0.005
Ratio of endocrinologists per 100 beds at the centre	1.6 ± 0.7	1.5 ± 0.6	0.296
Nutrition Unit integrated in the S-U.EyN	80%	98%	0.002
No. of consultation rooms	4.1 ± 1.8	9.4 ± 4.6	<0.001
S-U.EyN day hospital <sup>a</sup>	47%	47%	0.992
% S-U.EyN with assigned beds	45%	91%	<0.001
No. ultrasound machines in the S-U.EyN	1.3 ± 0.6	2.0 ± 1.1	<0.001
No. diabetes nurse educators <sup>b</sup>	2.1 ± 1.3	3.4 ± 1.7	<0.001
% of S-U.EyN with nurses dedicated to nutrition <sup>b</sup>	51%	98%	<0.001
No. nurses dedicated to nutrition <sup>b</sup>	1.3 ± 0.8	2.0 ± 1.8	0.073
% of S-U.EyN with obesity education nurses <sup>b</sup>	61.8%	64.9%	0.734
No. obesity education nurses <sup>b</sup>	0.83 ± 0.38	1.2 ± 0.89	0.029
% of S-U.EyN with food technologists	4%	12%	0.092
% of S-U.EyN with dieticians-nutritionists <sup>b</sup>	49%	72%	0.013
% of S-U.EyN with nutrition technicians	11%	28%	0.022

S-U.EyN, endocrinology and nutrition services and units; No., number.

<sup>a</sup> The RECALSEEN 2021 survey did not specifically ask about diabetes day hospital.

<sup>b</sup> The distribution of nurses in activities is partly conventional, since the overlapping of functions in nursing and also with dieticians-nutritionists is not uncommon.

The decrease in hospital attendances was accompanied by a decrease in the average length of stay in the discharges from the S-U.EyN, from 7.4 days in 2007 to 6.1 days in 2019 (IRR: 0.981;  $p < 0.001$ ).

### Survey

Table 3 shows the clinical activity of the S-U.EyN in 2019 and 2020 collected from the RECALSEEN survey. Overall, 66% of the S-U.EyN who responded to the survey had assigned hospitalisation beds. No clinically relevant differences were found in the activity of the S-U.EyN, with the exception of the notable increase in attendances of remote consultations, which went from two (2019) to 12 (2020) consultations of this type per 1,000 inhabitants per year. In all the activity indicators there was a wide variability between S-U.EyN. In relation to the tests/activities performed by the S-U.EyN, significant record problems were detected, which is why they are not included in this article, and can be consulted in the RECALSEEN 2021 report.<sup>9</sup>

### Research and training

In total, 22% of the S-U.EyN had professionals dedicated to research, with a median for these units of 1.5 full-time professionals. Some 20% of the S-U.EyN that responded to the survey were integrated into a stable organisational structure (RETIC [REd Temática de Investigación Cooperativa (collaborative thematic research network)] or CIBER [Centro de Investigación Biomédica En Red (biomedical research centre network)]) promoted by the Instituto Carlos III [Carlos III Institute]. Overall, 60% of the S-U.EyN had, in 2020, active research projects from national or international, public or private competitive tenders. Fifty-one percent (51%) were

involved in clinical trials, with a median of three trials for these units. In 67% of the units, at least one member of the service/unit had published in journals with an impact factor in the last two years. Some 56% of units participated in national disease registries.

Fifty-two percent (52%) of the S-U.EyN that responded to the survey were accredited for postgraduate training. Accredited units had a median of one resident in training per specialty year. In total, sixty percent of the units provided training to dieticians-nutritionists.

Thirteen percent of the S-U.EyN that responded to the survey had at least one professor, and 25%, at least one tenured professor, while 66% had at least one professor associated with the university.

### Good practices

Table 4 shows the data on the implementation of good practices. In total, 45% of S-U.EyN had developed healthcare processes, with a median of three processes per unit, and 22% had quality certifications.

### Differences between autonomous communities

The lower the percentage of S-U.EyN that responded, as well as their population coverage, the lower the reliability of the estimates from the health services of the autonomous communities based on the RECALSEEN survey data. In this respect, the estimates for Aragon and Extremadura, which are below 50%, are not reliable, and those for Andalusia, Catalonia, the Balearic Islands and Murcia, which are below 70%, should be regarded with caution. Even with the aforementioned precaution, notable differ-

**Table 2** S-U.EyN service portfolio (2020).

Service portfolio	Total	<500 beds	≥500 beds	p <sup>a</sup>
<i>Specialist consultations</i>				
CSII	73%	55%	91%	<0.001
Multidisciplinary morbid obesity	69%	47%	90%	<0.001
Multidisciplinary thyroid cancer	66%	45%	86%	<0.001
Type 1 diabetes	64%	55%	74%	0.035
Multidisciplinary gestational diabetes	64%	53%	75%	0.012
High-resolution thyroid nodule	63%	45%	79%	<0.001
Diabetes telemedicine	60%	47%	72%	0.008
Nutritional treatment of chronic diseases	46%	16%	75%	<0.001
Multidisciplinary pituitary disorders	46%	22%	70%	<0.001
Neuroendocrine tumours	42%	18%	65%	<0.001
Oropharyngeal dysphagia	42%	27%	56%	0.002
Diabetic foot	38%	29%	47%	0.047
Gender identity disorders	35%	16%	53%	<0.001
Lipids	33%	20%	46%	0.004
Adrenal disorders	31%	18%	44%	0.003
Multidisciplinary eating disorder	29%	16%	40%	0.005
Bone metabolism	14%	9%	19%	0.123
Inborn errors of metabolism	13%	0%	25%	<0.001
Fertility	4%	2%	5%	0.326
<i>Techniques</i>				
CSII	83%	67%	98%	<0.001
Parathyroid ultrasound	82%	71%	93%	0.002
Home parenteral and enteral nutrition	79%	69%	88%	0.016
Bioelectrical impedance analysis	76%	64%	88%	0.003
Thyroid fine needle aspiration	54%	36%	70%	<0.001
Peripheral Doppler ultrasound	45%	31%	58%	0.004
Electroretinogram	35%	24%	46%	0.015
Bone density scan (DEXA)	29%	15%	44%	0.001
Thyroid nodule percutaneous ethanol injection	28%	15%	40%	0.002
Carotid Doppler ultrasound	27%	11%	42%	<0.001
Thyroid nodule radiofrequency ablation	17%	2%	32%	<0.001
Calorimetry	15%	4%	26%	0.001
Neurotester	14%	7%	21%	0.037
Thyroid nodule laser ablation	3%	0%	5%	0.085

CSII, continuous subcutaneous insulin infusion; DEXA, dual X-ray absorptiometry; S-U.EyN, endocrinology and nutrition services and units. Blank answers were considered "No".

<sup>a</sup> Comparison between S-U.EyN in hospitals with <500 and ≥500 beds.

**Table 3** Indicators of clinical activity by healthcare resource. RECALSEEN survey.

Resource/indicator	2019	2020
<i>Conventional hospitalisation</i>		
% of S-U.EyN with ≥12 hospital discharges/year	72%	66%
Average discharges/year <sup>a</sup>	92 ± 74	87 ± 70
Mean length of hospital stay <sup>a</sup>	4.9 ± 2.3	5.1 ± 2.2
<i>Day hospital</i>		
Day hospital patients/year (median)	1,400	1,600
<i>Consultation and interconsultation</i>		
Average interhospital consultations/year	1,250	1,400
First consultations/year (attendances: consultations per thousand inhabitants)	11	11
Ratio of successive: first consultations (annual average)	3.7	4.3 ± 4
Remote consultations <sup>b</sup> /year (attendances: consultations per 1,000 inhabitants/year)	2	12

S-U.EyN, endocrinology and nutrition services and units.

<sup>a</sup> In the S-U.EyN that had hospital discharges.

<sup>b</sup> Including first and successive.



**Table 4** Good practices in the S-U\_EyN (2020).

Good practice	%
Healthcare team multidisciplinary meetings	86%
Quality manager in the service/unit	33%
Does the S-U_EyN hold clinical sessions?	88%
Are these sessions accredited?	40%
Periodic sessions with other hospital departments (neurosurgery, paediatrics, endocrine surgery, ENT, nuclear medicine, radiology, etc.)	87%
<i>Process management</i>	
Does the service/unit have a process map?	34%
Has process management been implemented for the unit's most relevant processes?	39%
No. of processes performed by the unit	45% units with a median of 3 processes
Presence of S-U_EyN quality commission professionals	60%
Presence of S-U_EyN safety manager	27%
Certification of the S-U_EyN (ISO, EFQM, etc.)	22%
S-U_EyN, endocrinology and nutrition services and units.	

ences in endocrinology resources and activity between the health services of the autonomous communities are evident (Table 5).

## Discussion

The RECALSEEN 2021 survey provides relevant information on several aspects of the structure, resources and activities of the S-U\_EyN. The most significant findings were as follows: (1) the notable inter-regional differences in provision of resources; (2) the significant interrelationship of the S-U\_EyN with other departments and units in both primary and specialised care; (3) the remarkable impetus that the S-U\_EyN have experienced regarding the prospect of the "hospital of the future"<sup>10</sup>: shifting processes to the outpatient setting and telemedicine; (4) the existing gap with the standards established by the SEEN; and (5) the acknowledgement of a long journey towards the implementation of good practices in the S-U\_EyN.

There are notable inter-regional differences both in resources (endocrinologists per 1,000,000 inhabitants, assigned beds) and in the use of S-U\_EyN (hospital admissions, outpatient consultations) (Table 5). The extent to which these differences may be associated with inequalities in health outcomes between health services in the autonomous communities should be investigated. Regarding the rate of endocrinologists, it should be noted that the estimate calculated through the RECALSEEN survey (2.5 per 100,000 inhabitants) tallies with the estimate from the Ministry of Health (2.6), which uses a different methodology.<sup>11</sup>

The concept of multidisciplinary seems to be incorporated into the S-U\_EyN. Practically all of the S-U\_EyN have structured relationship systems with primary care, and 70% of the S-U\_EyN have developed an interconsultation unit with other departments. Although progress should probably be made in the implementation of more structured interrelational models with other departments and with primary care, the role of endocrinology and nutrition

in the provision of patient-focussed multidisciplinary care will probably be one of the challenges of future development.

The shift of endocrinological care to the outpatient setting is a trend in the S-U\_EyN that was detected in the 2017 survey. The rate of hospital admissions in the S-U\_EyN has decreased significantly throughout the period from 2007 to 2019, accompanied by a progressive decrease in length of hospital stay, in a context of admissions of progressively older or very elderly patients,<sup>12</sup> with a notable increase in comorbidities, including diabetes and malnutrition.<sup>13,14</sup> In the scenario of the "hospital of the future", the notable impetus that the S-U\_EyN have given to the use of telemedicine in all its modalities is also noteworthy. The rate of remote consultations per 1,000 inhabitants per year was slightly higher in 2020 than the rate of first consultations, representing a six-fold increase on 2019 (Table 3). This can most probably be explained by adaptation to the healthcare overburden arising from the SARS-CoV-2 pandemic, and is a trend that is likely to continue in the future. Developing quality "telemedicine", which involves the need to equip endocrinologists and the other healthcare professionals integrated in the S-U\_EyN with digital skills, is probably going to be another future challenge for the specialty.<sup>15</sup> In this sense, the development of instruments such as those created by the SEEN<sup>16</sup> and other scientific-medical societies,<sup>17</sup> shifting processes to the outpatient setting, multidisciplinary and digitisation are just some of the relevant healthcare challenges for the immediate future.

In relation to the S-U\_EyN portfolio of services, the information collected in the 2021 survey shows a considerable step forward compared to 2017. There are, however, meaningful gaps compared to the proposal prepared by the SEEN<sup>16</sup> (Table 6). Where these gaps seem most significant is in the methodical performance of nutritional screening in hospitalised patients (13% in all patients; 42% in specific areas); the assignment of day hospitals to the S-U\_EyN (47%), the day hospital having special relevance for diabetes; as well as in the provision of some specialist units, especially in more

**Table 5** Comparison of indicators between health services of the autonomous communities (2020).

	No. of S-U.EyN/Total <sup>a</sup>	% Pop. <sup>b</sup>	Rate of endocrinologists <sup>c</sup>	Rate of endocrinology beds <sup>c</sup>	S-U.EyN attendances <sup>c</sup>	Rate of interconsultations <sup>c</sup>	Rate of first consultations <sup>d</sup>	Mean consultation delay <sup>e</sup>	DH <sup>f</sup>	Ratio Suc:Fir <sup>g</sup>	% Nutritional assessment <sup>h</sup>
Andalusia	10/15	72%	19.4	3.3	60.7	5.0	8.0	28.2	100%	2.6	90%
Aragon	2/5	52%	29.0	14.5	401.4	13.9	13.7	22.3	0%	4.1	100%
Asturias	3/4	62%	27.3	13.7	251.6	14.5	4.9	45.4	33%	2.9	100%
Canary Islands	4/5	62%	31.6	8.0	153.9	7.9	5.7	37.9	25%	6.4	33%
Cantabria	2/2	98%	28.0	8.7	255.2	4.5	7.8	50.0	50%	4.8	0%
Castile and León	9/11	83%	26.0	10.5	299.9	5.4	9.7	18.7	33%	3.9	83.3%
Castile-La Mancha	7/8	81%	27.0	4.8	165.0	8.1	10.5	25.1	0%	3.1	57%
Catalonia	16/27	83%	19.9	3.9	116.5	5.2	5.0	49.5	88%	4.6	60%
Valencian Community	17/22	85%	21.1	7.1	218.9	7.9	10.6	30.5	18%	6.3	41.1%
Extremadura	2/6	34%	22.2	11.1					50%		10.0%
Galicia	5/7	60%	35.6	19.6	356.5	5.2	11.8	32.8	80%	4.4	80%
Balearic Islands	3/5	62%	21.5	10.7	354.7	3.3	5.2	39.6	33%	4.7	66.6%
La Rioja	1/1	100%	22.3	12.8	271.1	3.1	8.5	40.0	100%	3.1	100%
Madrid	19/22	82%	31.8	8.2	227.7	8.1	14.3	47.4	56%	2.8	66.6%
Navarre	3/3	100%	36.1	11.8	300.0	4.0	7.6	32.3	33%	3.1	66.6%
Basque Country	6/6	87%	31.4	8.5	391.7	4.3	7.1	19.3	33%	7.2	50%
Region of Murcia	3/5	67%	23.9	10.0	251.3	1.3	12.4	22.1	0%	2.9	100%
Average			26.7	9.8	254.8	6.4	8.9	33.8	43%	4.2	65%
Median			27.0	10.0	253.4	5.2	8.3	32.6	33%	4.0	67%
SD			5.3	4.1	97.3	3.6	3.0	10.8	33%	1.4	31%
Min.			19.4	3.3	60.7	1.3	4.9	18.7	0%	2.6	0%
Max.			36.1	19.6	401.4	14.5	14.3	50.0	100%	7.2	100%

DH, day hospital; SD, standard deviation; S-U.EyN, endocrinology and nutrition services and units.

<sup>a</sup> Number of S-U.EyN that answered the survey out of the total universe selected.

<sup>b</sup> % of the total population of the autonomous community in the catchment area of the hospitals' S-U.EyN that responded to the survey. Both indicators should be used to get closer to the reliability of the indicators.

<sup>c</sup> Rate per 1,000,000 inhabitants.

<sup>d</sup> Rate per 1,000 inhabitants and year; S-U.EyN attendances: calculated on the hospital discharges from the S-U.EyN.

<sup>e</sup> As of 31/12/2020.

<sup>f</sup> % of S-U.EyN with specifically assigned day hospital (DH) places.

<sup>g</sup> Ratio of successive consultations:first consultations.

<sup>h</sup> % of centres in each autonomous community that conduct nutritional assessment of hospitalised patients.

**Table 6** Full service portfolio vs. RECALSEEN survey (2020).

Service portfolio <sup>a</sup>	RECALSEEN survey <sup>b</sup>
<i>Hospitalisation</i>	
Interconsultation	70% of the S-U_EyN have established an interconsultation unit
Nutritional screening	62% of the S-U_EyN perform nutritional screening; 13% on all patients; 42% on all patients in specific areas (cancer, etc.)
<i>Day hospital</i>	
<i>Specialist consultations</i>	47% of S-U_EyN have specific day hospital places assigned
Neuroendocrinology	42% of the S-U_EyN (65% in hospitals with $\geq 500$ beds)
Thyroid cancer	66% of the S-U_EyN (86% in hospitals with $\geq 500$ beds)
Thyroid nodule	63% of the S-U_EyN (81% in hospitals with $\geq 500$ beds)
Type 1 DM	64% of the S-U_EyN (74% in hospitals with $\geq 500$ beds)
DM and pregnancy	64% of the S-U_EyN (75% in hospitals with $\geq 500$ beds)
Complex type 2 DM	No RECALSEEN survey data
Dyslipidaemia and vascular risk	33% of the S-U_EyN (46% in hospitals with $\geq 500$ beds)
Diabetic foot	38% of the S-U_EyN (47% in hospitals with $\geq 500$ beds)
Adrenal disorders	31% of the S-U_EyN (44% in hospitals with $\geq 500$ beds)
Calcium and bone disorders	14% of the S-U_EyN (19% in hospitals with $\geq 500$ beds)
Infertility	4% of the S-U_EyN (5% in hospitals with $\geq 500$ beds)
Adult metabolic disorders	13% of the S-U_EyN (25% in hospitals with $\geq 500$ beds)
Morbid obesity	69% of the S-U_EyN (91% in hospitals with $\geq 500$ beds)
Eating disorders	29% of the S-U_EyN (40% in hospitals with $\geq 500$ beds)
Gender identity	35% of the S-U_EyN (53% in hospitals with $\geq 500$ beds)
Home parenteral and enteral nutrition	79% of the S-U_EyN (88% in hospitals with $\geq 500$ beds)
Dysphagia	42% of the S-U_EyN (56% in hospitals with $\geq 500$ beds)
ALS	No RECALSEEN survey data

S-U\_EyN, endocrinology and nutrition services and units.

<sup>a</sup> Source: Santamaria-Sandi et al.<sup>16</sup>

<sup>b</sup> Blank answers were considered "No".

complex hospitals (500 or more beds). Adequate provision of resources for the S-U\_EyN of referral centres (health or regional area) and, probably, the establishment of healthcare networks that integrate the units in centres of lower volume and complexity with the S-U\_EyN of their referral centres<sup>18</sup> are possible challenges that the S-U\_EyN must face in the immediate future.

The 2021 survey revealed no significant improvements in the implementation of good practices in the S-U\_EyN compared to the 2017 survey, with still only a low proportion (39%) of S-U\_EyN that have implemented process management for their most relevant processes, with considerable room for improvement in this area (38% in 2017).

The 2021 survey confirms the notable research activity of the S-U\_EyN detected in 2017. Some 22% of the S-U\_EyN had professionals dedicated to research versus 24% in 2017; 60% had active research projects versus 48% in 2017; 51% were involved in clinical trials versus 63% in 2017; and 67% had published at least one article in journals with an impact factor versus 59% in 2017.

Although falling outside the scope of this article, the information available from the RECALSEEN project could be used to analyse the possible association between the structure and activity of the S-U\_EyN with health outcomes, and especially if the inequalities observed in health outcomes between autonomous communities<sup>19,20</sup> are associated with differences in resources or activity.

## Limitations

As with RECALSEEN 2017, the reliability of the estimates, which depend, among other factors, on the representativeness of the sample in each autonomous community and the types of centre and S-U\_EyN, must be borne in mind. Given that the sample is large, however, it does not seem controversial to assert that the information gleaned from it is representative of the current situation of the S-U\_EyN; although it cannot be defined as a statistically significant sample. As has been pointed out, the activity data from 2020 are surely influenced by the healthcare changes induced by the adaptation of hospitals to the SARS-CoV-2 pandemic. Finally, although there are no statistically significant differences in the volume of S-U\_EyN hospitals that responded to the survey in 2021 compared to 2017, the percentage of units that responded differs considerably, and not all the S-U\_EyN that responded in 2017 did so in 2021, so the comparison of results between the two periods is merely an indication, without statistical comparisons being established.

## Conclusions

The RECALSEEN 2021 survey provides relevant information on the resources and activity of the S-U\_EyN. The data and information generated identify some of the most significant



challenges for the specialty, the S-U.EyN and for the SEEN: the role of endocrinology and nutrition in providing patient-focused multidisciplinary care; the development of quality "telemedicine"; adequate provision of resources for the S-U.EyN and the establishment of healthcare networks; the implementation of healthcare process management; and the reduction of possible inequalities in care for endocrine diseases and nutritional disorders between health centres and services.

## Conflicts of interest

The authors declare that they have no conflicts of interest.

## Appendix A. Supplementary data

Supplementary material related to this article can be found, in the online version, at doi:<https://doi.org/10.1016/j.endinu.2023.03.003>.

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